

**J.C. Penney Company, Inc.**

**1982 Annual Report.**



# J.C. Penney Company, Inc. 1982 Annual Report

## Financial Highlights (In millions except per share data)

For the Year	1982	1981	1980
<b>Sales</b>	<b>\$11,414</b>	\$11,369	\$10,824
<b>Sales of JCPenney stores and catalog</b>	<b>10,364</b>	10,165	9,485
Per cent increase from prior year	<b>2.0</b>	7.2	4.0
<b>Income from continuing operations</b>	<b>\$ 430</b>	\$ 393	\$ 283
Per cent increase from prior year	<b>9.4</b>	38.8	4.7
Per cent of sales	<b>3.8</b>	3.5	2.6
Per cent of stockholders' equity	<b>14.7</b>	14.9	11.2
<b>Income from continuing operations per share</b>	<b>\$ 5.87</b>	\$ 5.59	\$ 4.04
<b>Dividends per share</b>	<b>\$ 2.00</b>	\$ 1.84	\$ 1.84
<b>Capital expenditures</b>	<b>\$ 287</b>	\$ 205	\$ 289

*The amounts for 1981 and 1980 have been restated to exclude automotive center operations, which have been discontinued*

### This is JCPenney.

JCPenney is a major retailer, with stores in all 50 states, Puerto Rico, and Belgium. The dominant portion of the Company's business consists of providing merchandise and services to consumers through stores, including catalog operations. The Company markets family apparel, home furnishings, leisure lines, drug store merchandise, and insurance.



Our focus this year is on key areas of our business: women's apparel and accessories, men's apparel and furnishings, and furniture, textiles, and accessories for the home. *On the cover*, From our Fall and Winter 1983 Catalog, a classic wool jacket, worn over an ecru silk blouse, and accessorized with a silk foulard tie and wide brimmed hat. To add sparkle, a ruby and diamond ring available in our larger stores. As the whole of anything is the sum of many essential parts, so a whole look, albeit for women, men, or the home, depends on the quality and style of the accessories that pull it all together. *To the left*: Leather bags, belts, and shoes. Color-coordinated shoes and clutch handbags are from The 9-2-5 Collection, ours alone.

### Annual Meeting

Our Annual Meeting of Stockholders will be held at 10 A.M., Monday, May 16, 1983, at the Westin Peachtree Plaza Hotel, in Atlanta, Georgia. You are cordially invited to attend. A proxy statement, including a request for proxies, will be mailed to stockholders on or about April 11, 1983.

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## To Our Stockholders:

For JCPenney, 1982 was a year not only of record earnings but also of significant developments in the ongoing repositioning of our medium and large size JCPenney department stores. We also made appreciable progress in the implementation of our long term strategies for catalog, drug stores, Belgian operations, and JCPenney Financial Services. As we discuss these areas of our business in this letter, we will comment on some of the accomplishments of the past year. Additional data can be found under the appropriate headings in our Financial Review, which begins on page 11.

Of primary importance is the acceleration of the repositioning of our medium and large size JCPenney department stores, on which we will spend approximately \$1 billion in the 1983-1987 period. This program, to be completed in several stages, involves modernization of facilities to provide an enhanced shopping environment and a reallocation of space to place greater emphasis on family apparel, home furnishings, and leisure merchandise.

At the same time, we are eliminating major appliances, paint and hardware, lawn and garden merchandise, and fabrics. We will retain, however, selected merchandise categories from these areas, including microwave ovens, floor care equipment, and patio furniture.

Automotive operations are also being discontinued, and product service, which we have provided largely through our own internal organization, is being transferred to the extensive, national networks of RCA and General Electric Company. The Company's catalog will continue to offer automotive accessories in addition to hardware and lawn and garden merchandise.

Our overall objective is to bring our merchandise offerings into line with consumer buying patterns in regional shopping centers, in which virtually all of these stores are located, and to provide a shopping environment that is visually exciting and organized for ease and convenience.

After automotive operating losses of \$10 million and a provision of \$42 million for costs expected to be incurred in discontinuing the operations of the automotive centers, net income for 1982 was still a record \$392 million, as compared with \$387 million in 1981. A positive impact on earnings resulted from the reversal of the 1980 provision of \$14 million for closing The Treasury discount operation, which is being accomplished at no cost to the Company.

Net income per share in 1982 was \$5.35 versus \$5.50 in the preceding year. The additional number of shares outstanding—approximately three million—reduced net income per share by 22 cents in 1982. The increase in shares was due primarily to exchanges of the Company's common stock for certain of our publicly traded sinking fund debentures.

Income from continuing operations rose 9.4 per cent last year to a record \$430 million from \$393 million in 1981. Earnings per share on this basis amounted to \$5.87, as compared with \$5.59.

The decline in value of the Mexican peso had a severe impact on the operating performance of stores serving the border area. Income per share from continuing operations contributed by border stores declined 35 cents in 1982, as compared with the previous year.

A number of nonoperating items, both positive and negative, also impacted our earnings last year. Details are included on page 11.

Effective with the May 1, 1982, payment, the quarterly dividend was raised 4 cents to 50 cents per share. The indicated annual dividend became \$2.00 per share.

Sales for the 52 weeks ended January 29, 1983, at \$11.4 billion, were .4 per cent higher than the preceding year's level. Sales of JCPenney stores and catalog rose 2 per cent to \$10.4 billion.

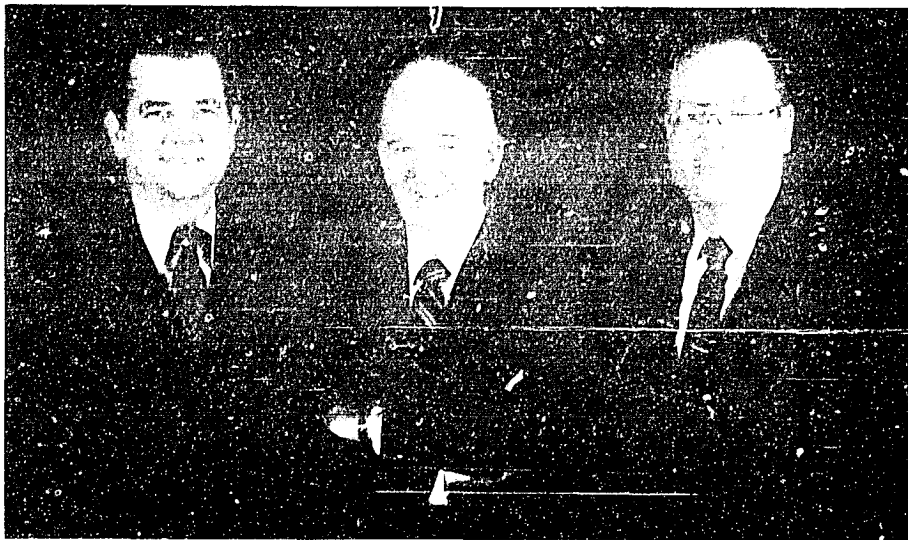
During the past year, we established new classifications for JCPenney stores—metropolitan and geographic—and set up separate management teams to address the specific needs of each type. Metropolitan market stores, embracing both department and soft line stores, are located in standard metropolitan areas and in some of the larger nonmetropolitan cities. The department stores are situated primarily in premier regional shopping centers, while the soft line stores are in older generation shopping centers and business districts. Geographic market stores are located in nonmetropolitan areas and in satellite towns within metropolitan areas.

Operating profits of JCPenney stores rose in 1982 from the 1981 level. Sales of metropolitan department stores increased 3.9 per cent to \$7.6 billion, while those of soft line stores declined 11.6 per cent to \$9.9 billion. Sales of geographic stores decreased .3 per cent to \$1.5 billion.

Catalog's profit increased slightly in 1982 from the previous record level of 1981, with sales advancing to \$1.7 billion, a gain of 1.3 per cent. The Company's sixth catalog distribution center was opened in August 1982 in Manchester, Connecticut. For our customers throughout the Northeast, this has meant speedier service, with delivery time for merchandise shortened by at least 24 hours.

Belgian operations' 1982 income was slightly lower than that of the preceding year. The 24.5 per cent decline in sales to \$565 million reflects the strengthening of the dollar in relation to the franc during most of 1982. Sales of comparative units expressed in Belgian francs increased 4.4 per cent.

Significant progress has been made in realigning our Belgian operations, traditionally oriented to food and general merchandise, into four segments: department stores, apparel specialty shops, hypermarkets offering food and other current household needs, and franchised food and variety stores. Modernization and updating of merchandise offerings were accomplished in four department stores, three stores were converted to apparel specialty shops; nine stores were transferred to franchise units; and seven stores were closed because they did not fit into the Company's marketing strategy. At year end, 62 stores were in operation.



Chairman Donald V. Seibert with Vice Chairmen William R. Howell, *left*, and Robert B. Gill, *right*

Operating profits of drug stores increased substantially over the previous year due mainly to improved gross margin. Sales rose 6.2 per cent to \$485 million. The Company opened 37 stores, including 20 that were acquired, in 1982. Of 27 stores that were closed, 20 were closed or disposed of due to the withdrawal from certain markets.

JCPenney Financial Services, our insurance operations, had net income of \$22 million in 1982, as compared with \$29 million in 1981. The decline was due primarily to higher underwriting losses.

Great American Reserve Insurance Company, a subsidiary which marketed life and health insurance through an agency sales force, was sold in December 1982. Resulting in a gain of \$18 million, the sale followed our decision to concentrate on building our financial services business via our stores and direct marketing. In 1982, insurance centers were opened in 45 JCPenney stores, bringing the total at year end to 143 stores in 17 markets.

The Company and First Nationwide Savings, one of the country's largest savings and loan associations, signed an agreement in 1982 through which a broad line of financial products and services are being offered in financial centers in five northern California JCPenney stores and through direct marketing to credit card customers, starting in the Spring of 1983. The future direction of this initiative phase in our involvement in the retailing of financial services will be determined in coming months.

JCP Realty, Inc., the Company's wholly owned subsidiary which is engaged in the development and operation of shopping centers through participation in joint ventures, recorded a profit in both 1982 and 1981. In 1982, the Company sold its interest in one of the shopping center joint ventures and realized a gain of \$9 million.

Capital expenditures, mainly for JCPenney stores and catalog facilities, amounted to \$287 million in 1982, compared with \$205 million in 1981. Of last year's total, approximately \$155 million were used to remodel existing stores.

In 1983, capital expenditures are expected to reach a record \$395 million. New store space added, net of closings, should be approximately 1.5 million gross square feet. Plans are to open 30 JCPenney stores and 10 drug stores, as well as 60 catalog sales centers.

In the course of modernizing and reallocating store space, we plan to convert attached automotive centers to store use. Freestanding automotive centers would be transferred to The Firestone Tire & Rubber Company, according to a letter of understanding that we signed jointly in February 1983.

In the merchandise area, in addition to accelerating the move toward a greater concentration on apparel, home furnishings, and leisure lines, we have in the past year become associated with fashion designers Halston and Lee Wright. A Halston line of apparel and accessories for women will debut in our stores this summer. It will also be available through our Fall and Winter Catalog. Men's apparel and furnishings designed by Mr. Wright will be introduced in our stores at approximately the same time.

Halston cosmetics and fragrances are already available in some of our stores and are represented among the merchandise shown in this Report. Also illustrated are women's apparel and accessories; men's apparel and furnishings; and furniture, textiles, and accessories for the home. Among this merchandise, which is representative of the Company's overall direction, are some of the approximately 100 items which we have identified as offering consumers unique values. These items include 9-2-5 shoes for women, towels, and microwave ovens. Our objective is to have these important contributors to sales and earnings available to our customers at all times.

The Company recently formed a new division, JCPenney Systems Services, to market usage of the Company's nationwide electronic communications network to other corporations. Our first customer is the Shell Oil Company, which will begin utilizing the system this Spring to authorize and record credit

card transactions at some of its service stations.

First Bank System, Inc., of Minneapolis, has signed a letter of intent to transfer to JCPenney its FirstHand videotex pilot program, which it has operated with 250 subscribers in the Red River Valley agricultural communities in North Dakota. The information provided on the two-way visual communications system has included home banking, home shopping, electronic newspapers, current commodity prices, and data on weather and soil conditions. We have been involved in a number of videotex tests and believe the future is bright for transactional electronic services in homes and offices. The Company is well positioned strategically to enter this new business because of our existing electronic communications network capabilities.

Developments in 1982 in the areas of contributions, community programs, minority economic development, conservation, and equal opportunity employment are discussed on page 26, under the heading of Corporate Responsibility. Notable among last year's contributions was the donation of our vacated downtown store in Seattle, Washington, to the Seattle Art Museum for use as its future home or as a real financial asset to support the museum's service to the community. The property was valued at \$9 million.

Important organizational changes in 1982 included the election of William R. Howell and Robert B. Gill as Vice Chairmen of the Company. Mr. Gill was also elected a member of the Board of Directors, as was David B. Meeker, a director of several corporations and formerly Chairman of the Board of Hobart Corp.

Walter J. Neppi, who began his JCPenney career in 1940, retired last year as Vice Chairman of the Board. Mr. Neppi continues as a director.

Kenneth S. Axelson also retired last year as Executive Vice President and a director of the Company. We express our appreciation to Messrs. Neppi and Axelson for their strong leadership and outstanding service to the Penney Company.

Finally, we take this opportunity to express our sincere appreciation to all of our dedicated employees whose efforts have contributed to another successful year. We also thank our customers, suppliers, and stockholders for their continued support and loyalty.

*Donald V. Seibert*

Donald V. Seibert, Chairman of the Board

*Robert B. Gill*

Robert B. Gill, Vice Chairman of the Board

*William R. Howell*

William R. Howell, Vice Chairman of the Board

March 29, 1983





# Statement of Income (In millions except per share data)

J.C. Penney Company, Inc. and Consolidated Subsidiaries

	52 weeks ended January 29, 1983	52 weeks ended January 30, 1982	53 weeks ended January 31, 1981
<b>Sales</b> .....	<b>\$11,414</b>	<b>\$11,369</b>	<b>\$10,824</b>
<b>Costs and expenses</b>			
Costs of goods sold, occupancy, buying, and warehousing costs .....	<b>7,708</b>	7,759	7,629
Selling, general, and administrative expenses .....	<b>2,759</b>	2,716	2,525
Interest expense, net .....	<b>262</b>	225	232
Nonoperating items, net ..	<b>(21)</b>	12	(10)
<b>Total costs and expenses</b> .....	<b>10,708</b>	<b>10,712</b>	<b>10,376</b>
<b>Income before income taxes and unconsolidated subsidiaries</b> .....	<b>706</b>	657	448
Income taxes ..	<b>302</b>	295	195
<b>Income before unconsolidated subsidiaries</b> .....	<b>404</b>	362	253
<b>Income of unconsolidated subsidiaries</b> .....	<b>26</b>	31	30
<b>Income from continuing operations</b> ..	<b>430</b>	393	283
Discontinued operations			
Operating losses, net of income taxes of \$9, \$5, and \$27 .....	<b>(10)</b>	(6)	(36)
Provision for estimated costs of disposal, net of income taxes of \$22 and \$14 .....	<b>(28)</b>	—	(14)
<b>Net income</b> .....	<b>\$ 392</b>	<b>\$ 387</b>	<b>\$ 233</b>
<b>Per share</b>			
<b>Income from continuing operations</b> .....	<b>\$ 5.87</b>	\$ 5.59	\$ 4.04
Discontinued operations			
Operating losses .....	<b>(.14)</b>	(.09)	(.51)
Provision for estimated costs of disposal ..	<b>(.38)</b>	—	(.20)
<b>Net income</b> .....	<b>\$ 5.35</b>	<b>\$ 5.50</b>	<b>\$ 3.33</b>

## Statement of Reinvested Earnings (In millions)

<b>Reinvested earnings at beginning of year</b> .....	<b>\$2,094</b>	\$1,848	\$1,737
Net income .....	<b>392</b>	387	233
Unrealized change in market value of equity securities .....	<b>4</b>	(11)	6
Foreign currency translation adjustment .....	<b>(8)</b>	(1)	—
Dividends .....	<b>(146)</b>	(129)	(128)
<b>Reinvested earnings at end of year</b> .....	<b>\$2,336</b>	<b>\$2,094</b>	<b>\$1,848</b>

See Summary of Accounting Policies on page 10 and 1982 Financial Review on pages 11 through 24

## Accountants' Report

To the Stockholders and Board of Directors of J.C. Penney Company, Inc.

We have examined the balance sheet of J.C. Penney Company, Inc. and consolidated subsidiaries as of January 29, 1983, January 30, 1982, and January 31, 1981, and the related statements of income, reinvested earnings, and changes in financial position for the years then ended. Our examinations were made in accordance with generally accepted auditing standards, and accordingly included such tests of the accounting records and such other auditing procedures as we considered necessary in the circumstances.

In our opinion, the aforementioned financial statements present fairly the financial position of J.C. Penney Company, Inc. and consolidated subsidiaries at January 29, 1983, January 30, 1982, and January 31, 1981, and the results of their operations and the changes in their financial position for the years then ended, in conformity with generally accepted accounting principles applied on a consistent basis.

345 Park Avenue, New York, N.Y.  
March 18, 1983

Peat, Marwick, Mitchell & Co.

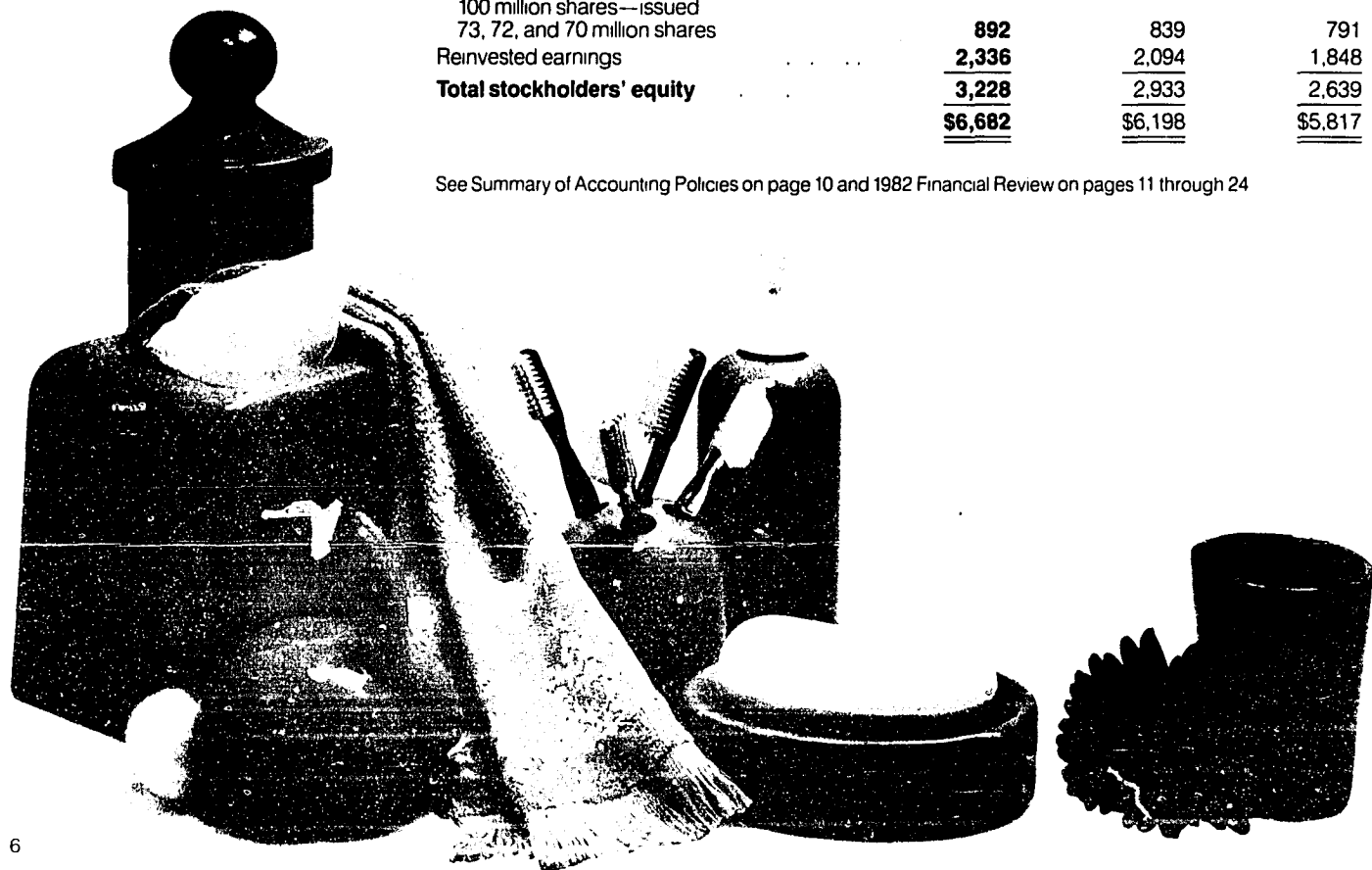
Cathy Hardwick has provided all the essential ingredients—and a few extras—for dozing in luxurious comfort. Her collection of bed and bath coordinates, designed exclusively for JCPenney, will be available in our larger stores in the late summer of 1983 and through our Fall and Winter Catalog.

# Balance Sheet (In millions)

J.C. Penney Company, Inc. and Consolidated Subsidiaries

	January 29, 1983	January 30, 1982	January 31, 1981
<b>Current assets</b>			
Cash and short term investments of \$51, \$35, and \$360	\$ 174	\$ 123	\$ 462
Receivables, net	1,710	1,617	981
Merchandise inventories	1,594	1,549	1,533
Prepaid expenses	113	109	134
<b>Total current assets</b>	<b>3,591</b>	<b>3,398</b>	<b>3,110</b>
<b>Investment in and advances to unconsolidated subsidiaries</b>	<b>812</b>	<b>724</b>	<b>673</b>
<b>Properties, net of accumulated depreciation and amortization of \$802, \$748, and \$659</b>	<b>1,987</b>	<b>1,878</b>	<b>1,834</b>
<b>Assets of discontinued operations, net</b>	<b>122</b>	<b>100</b>	<b>150</b>
<b>Other assets</b>	<b>170</b>	<b>98</b>	<b>50</b>
	<b><u>\$6,682</u></b>	<b><u>\$6,198</u></b>	<b><u>\$5,817</u></b>
<b>Liabilities and Stockholders' Equity</b>			
<b>Current liabilities</b>			
Accounts payable and accrued expenses	\$1,198	\$1,173	\$1,217
Current maturities of long term debt	100	—	—
Income taxes	—	58	94
Deferred taxes, principally applicable to installment sales	504	460	412
<b>Total current liabilities</b>	<b>1,802</b>	<b>1,691</b>	<b>1,723</b>
<b>Long term debt</b>	<b>1,384</b>	<b>1,398</b>	<b>1,320</b>
<b>Deferred taxes, principally applicable to depreciation and capital leases, net</b>	<b>268</b>	<b>176</b>	<b>135</b>
<b>Stockholders' equity</b>			
Preferred stock, without par value. Authorized, 5 million shares—issued, none			
Common stock, par value 50¢. Authorized, 100 million shares—issued 73, 72, and 70 million shares	892	839	791
Reinvested earnings	2,336	2,094	1,848
<b>Total stockholders' equity</b>	<b>3,228</b>	<b>2,933</b>	<b>2,639</b>
	<b><u>\$6,682</u></b>	<b><u>\$6,198</u></b>	<b><u>\$5,817</u></b>

See Summary of Accounting Policies on page 10 and 1982 Financial Review on pages 11 through 24





# Statement of Changes in Financial Position (In millions)

J.C. Penney Company, Inc. and Consolidated Subsidiaries

	52 weeks ended January 29, 1983	52 weeks ended January 30, 1982	53 weeks ended January 31, 1981
<b>Funds were generated from</b>			
<b>Operations</b>			
Income from continuing operations before undistributed income of unconsolidated subsidiaries	\$404	\$362	\$253
Depreciation and amortization	144	150	140
Deferred taxes	92	41	36
Amortization of original issue discount	24	9	—
<b>Total</b>	<b>664</b>	<b>562</b>	<b>429</b>
Undistributed net income of J.C. Penney Financial Corporation	(50)	(53)	(55)
Dividend from JCPenney Financial Services	40	—	—
Discontinued operations, net	(60)	44	(9)
<b>External sources</b>			
Increase in long term debt	112	150	550
Issuance of common stock	53	48	8
Other, net	(94)	(16)	(5)
<b>Total funds generated</b>	<b>665</b>	<b>735</b>	<b>918</b>
<b>Funds were used for</b>			
Dividends	146	129	128
Capital expenditures	287	205	289
Retirement of long term debt	50	81	23
Current maturities of long term debt	100	—	—
<b>Total funds used</b>	<b>583</b>	<b>415</b>	<b>440</b>
<b>Increase in working capital</b>	<b>\$ 82</b>	<b>\$320</b>	<b>\$478</b>

## Analysis of Changes in Working Capital (In millions)

Cash and short term investments of \$51, \$35, and \$360	\$ 51	\$(339)	\$ 363
Receivables, net	93	636	316
Merchandise inventories	45	16	(105)
Accounts payable and accrued expenses	(25)	44	(113)
Other	(82)	(37)	17
<b>Increase in working capital</b>	<b>\$ 82</b>	<b>\$ 320</b>	<b>\$ 478</b>

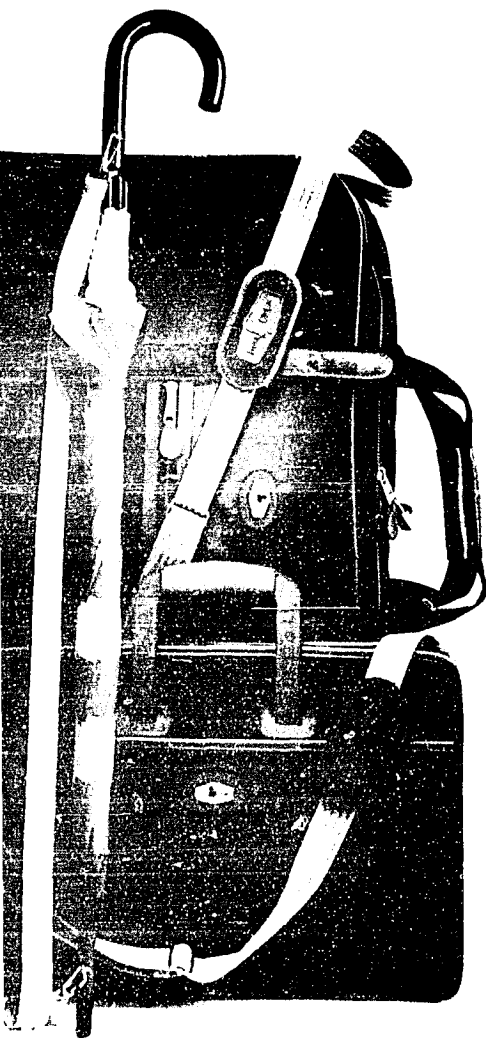
See Summary of Accounting Policies on page 10 and 1982 Financial Review on pages 11 through 24

## Management's Discussion and Analysis of Results of Operations and Financial Structure

**Results of Operations.** Ratios useful in analyzing the results of continuing operations for each of the last three years were as follows

	1982	1981	1980
<b>Sales on 52 week basis</b>			
Per cent increase, JCPenney stores and catalog	2.0	7.2	2.5
Per cent increase, general merchandise inflation	2.8	4.7	6.3
Real per cent increase (decrease)	(.8)	2.5	(3.8)
Gross margin as a per cent to sales	32.5	31.8	29.5
Selling, general, and administrative expenses as a per cent to sales	24.2	23.9	23.3
Interest expense as a per cent to sales	2.3	2.0	2.1
<b>Income from continuing operations</b>			
Per cent increase from prior year	9.4	38.8	4.7
Per cent to sales	3.8	3.5	2.6

Income from continuing operations increased to a record \$430 million in 1982, a 9.4 per cent increase from \$393 million in 1981. These results were achieved despite a number of negative factors. Among these were high unemployment and the decline in value of the Mexican peso which had a severe im-



fact on the operating performance of stores serving the border area. Income per share from continuing operations contributed by border stores declined by approximately 35 cents for the year.

Gross margin increased for the year due to higher markup, which more than offset increased mark-downs resulting from heavy promotional activity, particularly during the holiday selling season. Greater emphasis on family apparel, leisure lines, and home furnishings resulted in the higher markup.

The impact on continuing operations of the LIFO method of inventory valuation was a credit of \$24 million in 1982 and a charge of \$5 million in 1981. The LIFO effect in both years was due to a combination of higher markup resulting from the Company's changing merchandise mix and a decline in inflation in general merchandise. In 1980, a period in which the Company's markup was lower reflecting a different merchandise mix, and the inflation rate on general merchandise was substantially higher, the LIFO charge was \$105 million.

While the rate of inflation on selling, general, and administrative expenses has outpaced the rate of inflation on general merchandise, these expenses increased only modestly due to the Company's continued tight control. The increase in 1982 resulted primarily from higher advertising expense.

Interest expense rose 16.1 per cent in 1982 to \$262 million from \$225 million in 1981 and \$232 million in 1980. The increase resulted from higher borrowing levels which more than offset the benefits from lower short term interest rates. In 1981 and 1980, interest expense declined due to lower borrowing levels coupled with a significant shift from short term debt to long term debt.

Nonoperating items that affected the Company's income from continuing operations are discussed on page 11.

The section on discontinued operations in the Statement of Income includes both the automotive center and The Treasury discount operations as shown below.

(In millions)	1982	1981	1980
Operating losses, net of income taxes			
Automotive	\$(10)	\$(6)	\$(15)
Treasury	—	—	(21)
	<u>\$(10)</u>	<u>\$(6)</u>	<u>\$(36)</u>
Provision for estimated costs of disposals, net of income taxes			
Automotive	\$(42)	\$—	\$—
Treasury	14	—	(14)
	<u>\$(28)</u>	<u>\$—</u>	<u>\$(14)</u>

The provision of \$14 million for costs of disposal of The Treasury discount operation was recorded in 1980. Income, net of related expenses, subsequently realized and expected to be generated from the leasing and sale of the Treasury facilities exceeds the actual costs incurred in closing the stores. Accordingly, in 1982, this provision was no longer required.

Income from continuing operations was 3.8 per cent of sales in 1982 and represented the highest in the last ten years. The Company's return on stockholders' equity in 1982 was 14.7 per cent, compared with 14.9 per cent in 1981.

**Financial Structure.** In the analysis of the Company's corporate financial structure, as shown on page 17, funds required to finance the Company's business have been generated principally from operations. Funds generated from operations increased from \$429 million in 1980 to \$562 million in 1981 to \$664 million in 1982.

During the past three years, the Company has minimized its requirements for external borrowings to finance operations as a result of generating successive records of funds from operations and continuing to manage inventories. Inventories are being maintained at sufficient levels to respond to consumer demands for seasonal merchandise and, at the same time, to minimize working capital requirements. Merchandise inventories increased less than 3 per cent in each of the last two years and approximated the 1977 level. During 1980, 1981, and the early part of 1982, the issuance of long term debt substantially decreased the need for short term borrowings and reduced the effects of fluctuating interest rates on earnings.

The Company anticipates that the future source of funds required to finance receivables, inventories, the major modernization program, expansion, and to repay amounts borrowed in previous years will be substantially provided from operations. The Company will continue to review all uses of funds to maximize financial returns and maintain financial flexibility.

**Additional Information.** For additional discussion and analysis of 1982, see the 1982 Financial Review on pages 11 through 24. For required information as to the impact of inflation on financial data, see pages 30 and 31.

From our new Lee Wright collection of men's apparel and accessories: worsted wool Saxony sports jacket in a windowpane pattern, worsted wool flannel trousers, broadcloth shirt, and silk tie. The watch is by Seiko. To the left: Our own Hunt Club luggage, which will debut this Fall.



## Summary of Accounting Policies

The dominant portion of JCPenney's business consists of selling merchandise and services to consumers through stores, including catalog operations

**Basis of Presentation.** The accompanying financial statements, Financial Review, Ten Year Financial Summary, and Ten Year Operations Summary have been restated to exclude the assets, liabilities, income, and expenses of automotive and The Treasury discount stores, which are shown as discontinued operations. The accompanying Statement of Income presents as a separate item the operating losses and the provision for estimated costs of disposal. The assets to be disposed of, net of certain related liabilities, are presented in the accompanying Balance Sheet.

**Definition of Fiscal Year.** JCPenney's fiscal year ends on the last Saturday in January. Fiscal year 1982 ended January 29, 1983, 1981 ended January 30, 1982, and 1980 ended January 31, 1981. They comprised 52 weeks, 52 weeks, and 53 weeks, respectively. The accounts of JCPenney Financial Services are on a calendar year basis.

**Basis of Consolidation.** The consolidated financial statements present the results of all merchandising operations and those real estate subsidiaries whose properties are presently being utilized in merchandising operations. Intercompany items and transactions have been eliminated in consolidation. Not consolidated are J.C. Penney Financial Corporation, JCPenney Financial Services, and JCP Realty, Inc., which are accounted for on the equity basis.

The income before income taxes of J.C. Penney Financial Corporation is included in the Statement of Income as a reduction of interest expense. The combined income of all other unconsolidated subsidiaries is included as a single item in the Statement of Income.

**Sales.** Sales include merchandise and services, net of returns, and exclude sales and value added taxes.

**Accounts Receivable.** Finance charge income arising from customer accounts receivable is treated as a reduction of selling, general, and administrative expense in the Statement of Income.

**Merchandise Inventories.** Substantially all merchandise inventories are valued at the lower of cost (last-in, first-out) or market, determined by the retail method.

**Depreciation.** The cost of buildings and equipment is depreciated on a straight line basis over the estimated useful lives of the assets. The principal annual rates of depreciation are 2 per cent for buildings, 5 per cent for warehouse fixtures and equipment, and 10 per cent for selling fixtures and equipment. Improvements to leased premises are amortized on a straight line basis over the term of the lease or their useful life, whichever is shorter.

**Income Taxes.** JCPenney uses the "flow through" method whereby income taxes are reduced currently for the amounts of investment tax credits.

**Deferred Charges.** Expenses associated with the opening of new stores are written off in the year of store opening, except those of stores opened in January, which are written off in the following fiscal year. Catalog preparation and printing costs are written off over the estimated useful lives of the catalogs, not to exceed six months.

**Pension Cost.** The cost of pension benefits has been determined by the entry age normal actuarial method. Unfunded actuarial liabilities are amortized over a period not to exceed 30 years.

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## Company Statement on Financial Information

The Company is responsible for the information presented in this Annual Report. The financial statements have been prepared in accordance with generally accepted accounting principles and are considered to present fairly in all material respects the Company's results of operations, financial position, and changes in financial position. Certain estimated amounts are included in the financial statements, and these amounts are based on currently available information and judgment of current conditions and circumstances. Financial information elsewhere in this Annual Report is consistent with that in the financial statements.

The Company's system of internal accounting controls and procedures is supported by written policies and guidelines and supplemented by a staff of internal auditors. This system is designed to provide reasonable assurance, at suitable cost, that assets are safeguarded and that transactions are executed in accordance with appropriate authorization and are recorded and reported properly. The system is continually reviewed, evaluated, and, where appropriate, modified to accommodate current conditions. Emphasis is placed on the careful selection, training, and development of professional managers.

An organizational alignment that is premised upon appropriate delegation of authority and division of responsibility is fundamental to this system. Communication programs are aimed at assuring that established procedures, policies, and guidelines are disseminated and understood through the Company.

The financial statements have been audited by independent public accountants whose report appears on page 5.

The Audit Committee of the Board of Directors is composed solely of directors who are not officers or employees of the Company. The Audit Committee is responsible for recommending to the Board the engagement of the independent public accounting firm for the purpose of conducting the annual examination of the Company's accounts. Company personnel, including internal auditors, and the independent public accountants meet periodically with the Audit Committee to review financial statements and discuss auditing and financial reporting matters.

## Overview

**Sales in 1982** were \$11,414 million, an increase of 4 per cent over \$11,369 million in 1981. Both fiscal 1982 and 1981 comprised 52 weeks, as compared with 53 weeks in 1980. A breakdown of the Company's sales is as follows:

(In millions)	1982	Per cent increase (decrease) 1982 vs 1981		1981	Per cent increase (decrease) 1981 vs 1980		1980
		All units	Com- parative units		All units	Com- parative units	
JCPenney stores	\$ 9,965	1.7	.2	\$ 9,798	7.1	4.0	\$ 9,147
Catalog	1,701	1.3	n/a	1,680	9.3	n/a	1,537
Intracompany elimination	(1,302)	n/a	n/a	(1,313)	n/a	n/a	(1,199)
Total JCPenney stores and catalog	10,364	2.0	.2	10,165	7.2	4.0	9,485
Other retail operations	1,050	(12.9)	(5.8)	1,204	(10.1)	(9.4)	1,339
Total	\$11,414	4	(.4)	\$11,369	5.0	2.4	\$10,824

*Catalog merchandise sold through catalog sales centers located in JCPenney stores is included in the sales of those stores. Total catalog sales shown above include sales by catalog sales centers, outlet stores, and mail. The duplication with respect to sales by catalog sales centers located in JCPenney stores is eliminated. Comparative units are those in operation throughout both the current and prior year. Sales of other retail operations exclude sales by catalog sales centers located in drug stores in the amounts of \$51 million, \$51 million, and \$46 million in 1982, 1981, and 1980, respectively. For further analyses of sales, see the discussion below and the Ten Year Operations Summary on page 28.*

In the ten years ended January 29, 1983, sales of JCPenney stores and catalog have grown at a compound annual rate of 8.6 per cent.

**Income from continuing operations** was \$430 million in 1982, compared with \$393 million in 1981 and \$283 million in 1980. Income from continuing operations per share was \$5.87 per share in 1982 and \$5.59 and \$4.04 in 1981 and 1980, respectively, when there were approximately 3 million fewer shares outstanding. The issuance of additional shares, primarily from exchanges of the Company's common stock for certain of its publicly traded sinking fund debentures, reduced income from continuing operations per share by approximately 22 cents in 1982.

In the ten years ended January 29, 1983, income from continuing operations has increased at a compound annual rate of 9.8 per cent.

After automotive operating losses, a provision for costs expected to be incurred in closing the automotive centers, and reversing The Treasury provision, net income was \$392 million in 1982, or \$5.35 per share, compared with \$387 million in 1981, or \$5.50 per share, and \$233 million in 1980, or \$3.33 per share.

**Nonoperating items** consisted of the following:

(In millions)	1982	1981	1980
Provision for costs of transfer of product service	\$(29)	\$ —	\$ —
Gain on sale of insurance subsidiary	18	—	—
Gains on nontaxable exchanges of common stock for long term debt	13	23	—
Gain on sale of interest in shopping center	9	—	—
Provision for repositioning the Belgian retail operations	10	(35)	—
Gain on sale of investment in La Rinascente	—	—	10
Increase (decrease) in income before income taxes	21	(12)	10
Income taxes	(6)	17	(3)
Increase in net income	\$ 15	\$ 5	\$ 7

A provision of \$29 million was recorded in 1982 for costs expected to be incurred in connection with the Company's decision to discontinue its own product service organization. The Company will utilize the extensive national networks of RCA and General Electric Company to service its customers commencing in early 1983.

In December 1982, the Company sold Great American Reserve Insurance Company, one of its wholly-owned insurance subsidiaries, for \$76 million. The gain on the sale amounted to \$18 million.

The gains on the nontaxable exchanges of common stock for long term debt were \$13 million in 1982 and \$23 million in 1981. With respect to these transactions, approximately 1.1 million and 1.8 million shares of the Company's common stock, at a market value of \$37 million and \$47 million, were exchanged for \$50 million and \$70 million aggregate principal amount of certain of the Company's sinking fund debentures in 1982 and 1981, respectively.

In 1982, the Company sold its 40 per cent joint venture interest in Lincoln Mall Shopping Center in Matteson, Illinois. The gain on the sale amounted to \$9 million.

In 1981, the Company provided \$35 million for expenses related to the repositioning of its Belgian retail operations. Although the repositioning program has been progressing as planned, the dollar amounts expected to be incurred in connection with this program have been modified and, accordingly, in 1982 the provision was reduced by \$10 million.



The quarterly dividend was increased from 46 cents per share in 1981 to 50 cents per share in 1982, or an annual rate of \$2.00 per share. Dividends were \$146 million in 1982, compared with \$129 million in 1981 and \$128 million in 1980.

**JCPenney stores**, traditionally classified as either full line or soft line, were assigned in 1982 to one of two new categories, metropolitan or geographic, which are described below and on page 13. At the same time, separate management teams were established with specific responsibilities for each category of stores. Sales and other statistical data have been appropriately restated.

**Retail units and net selling space** increased as follows.

	1982		1981		1980	
	Number of units	Net selling space (000 sq. ft.)	Number of units	Net selling space (000 sq. ft.)	Number of units	Net selling space (000 sq. ft.)
JCPenney stores						
Additions						
Metropolitan						
Department stores	20	1,260	33	2,319	40	3,034
Soft line stores	1	24	2	23	6	117
Geographic	15	451	12	336	26	706
Total	36	1,735	47	2,678	72	3,857
Closings						
Metropolitan						
Department stores						
Relocations	—	—	1	43	2	104
Other	3	328	—	—	3	265
Soft line stores						
Relocations	15	304	21	409	32	605
Other	8	184	16	315	4	113
Geographic						
Relocations	13	176	12	103	23	221
Other	28	173	17	124	9	57
Total	67	1,165	67	994	73	1,365
Increase (decrease), net	(31)	570	(20)	1,684	(1)	2,492
Other retail operations, net	—	(130)	(22)	(164)	9	104
Modifications and expansions, net	—	56	—	37	—	73
Total increase (decrease), net	(31)	496	(42)	1,557	8	2,669
Total in operation at year end	2,046	67,004	2,077	66,508	2,119	64,951

A schedule of store space opened in 1982 and a history of retail units and net selling space appear on page 28.

**JCPenney stores' sales** were as follows:

(In millions)	1982	Per cent increase (decrease) 1982 vs. 1981		1981	Per cent increase (decrease) 1981 vs. 1980		1980
		All units	Com-parative units		All units	Com-parative units	
Metropolitan							
Department stores	\$7,624	3.9	1.3	\$7,336	9.7	4.3	\$6,687
Soft line stores	891	(11.6)	(6.1)	1,008	(5.0)	2.5	1,061
Geographic	1,450	(.3)	(2.2)	1,454	3.9	2.4	1,399
Total	\$9,965	1.7	.2	\$9,798	7.1	4.0	\$9,147

**Metropolitan market stores** are located in standard metropolitan areas and in some of the larger nonmetropolitan cities. The department stores are situated primarily in premier regional comparison shopping centers, serving the suburbs of these larger markets and offering family apparel, home furnishings, and leisure lines. The soft line stores are in older generation shopping centers and business districts serving the more densely populated, mature suburbs and urban sectors of these markets. Virtually all stores contain a JCPenney catalog desk.

The Company had 576 metropolitan department stores in operation at year end. These stores vary widely in size and average 81 thousand square feet of net selling space. Sales per square foot of net selling space were approximately \$161 for stores in operation throughout 1982. The Company has accelerated its program of remodeling existing stores and will continue to open new stores.

At year end, the Company had 228 metropolitan soft line stores in operation averaging 24 thousand square feet of net selling space. Sales per square foot of net selling space were approximately \$155 for stores in operation throughout 1982.

Metropolitan stores' profit increased in 1982 over the 1981 level and in 1981 over the 1980 level due to increased sales, improved gross margin, and tight expense control.

**Geographic market stores** vary in size up to about 40 thousand square feet of net selling space and are located in nonmetropolitan areas and in satellite towns within metropolitan areas. These stores are soft line stores emphasizing family apparel and soft home furnishings. Virtually every store contains a JCPenney catalog desk which contributes substantially to sales and profit.

At year end, the Company had 827 geographic stores in operation averaging 12 thousand square feet of net selling space. Sales per square foot of net selling space were approximately \$142 for geographic stores in operation throughout 1982. The Company continues to modernize existing stores, emphasize productivity, and expand into new markets.

Geographic stores' profit increased in 1982 from the 1981 level and in 1981 from the 1980 level due principally to improved gross margin and tight expense control.

## Catalog

**Catalog operations** serve customers who purchase merchandise through catalog sales centers located primarily in JCPenney stores and by mail. Catalog operations expand the Company's retailing capabilities by offering a wide range of apparel, home furnishings, and leisure merchandise. The Company publishes two general catalogs: Fall and Winter and Spring and Summer. These are supplemented by Christmas and other seasonal and promotional catalogs.

The following table shows the components of catalog sales.

(In millions)	1982	Per cent increase (decrease) 1982 vs 1981		1981	Per cent increase (decrease) 1981 vs 1980		1980
		All units	Com- parative units		All units	Com- parative units	
JCPenney stores							
Metropolitan							
Department stores	\$ 719	2.9	(2)	\$ 698	14.5	8.3	\$ 610
Soft line stores	159	(11.9)	(3.0)	180	(4.8)	6.5	189
Geographic	385	(2.4)	(1.6)	395	7.3	7.3	368
Other	438	7.8	11.2	407	9.9	9.3	370
Total	\$1,701	1.3	9	\$1,680	9.3	7.9	\$1,537

The number of catalog sales centers at each year end is shown below.

	1982	1981	1980
JCPenney stores			
Metropolitan			
Department stores	574	557	525
Soft line stores	227	249	284
Geographic	826	850	868
Other	188	189	163
Total	1,815	1,845	1,840

Catalog's profit increased slightly in 1982 from the previous record level of 1981, despite the costs associated with the opening of the Company's sixth catalog distribution center in Manchester, Connecticut.

## Other Retail Operations

**Sales of other retail operations** were as follows.

(In millions)	1982	Per cent increase (decrease) 1982 vs 1981		1981	Per cent increase (decrease) 1981 vs 1980		1980
		All units	Com- parative units		All units	Com- parative units	
Belgian operations	\$ 565	(24.5)	(15.9)	\$ 748	(17.9)	(18.2)	\$ 911
Drug stores	485	6.2	8.4	456	6.4	7.2	428
Total	\$1,050	(12.9)	(5.8)	\$1,204	(10.1)	(9.4)	\$1,339

**Belgian stores**, operating under the name Sarma, sell general merchandise, food, and apparel. At year end, there were 62 Sarma stores with an average of 29 thousand square feet of net selling space. Belgian operations include sales to franchised stores of \$312 million in 1982, \$350 million in 1981, and \$410 million in 1980. At year end, 188 franchised stores were in operation. Food sales accounted for

about 60 per cent of Belgian sales in each of the last three years. In 1982, the Company closed the five restaurants which it operated in Belgium under the Wendy system and trademarks because of their poor operating results. Options to operate Wendy units in France, the Netherlands, and Luxembourg were not exercised.

In 1982, the U.S. dollar strengthened by approximately 18 per cent in relation to the Belgian franc, resulting in a decline in sales of Belgian operations as expressed in U.S. dollars. In Belgian francs, however, sales in 1982 of comparative units increased 4.4 per cent.

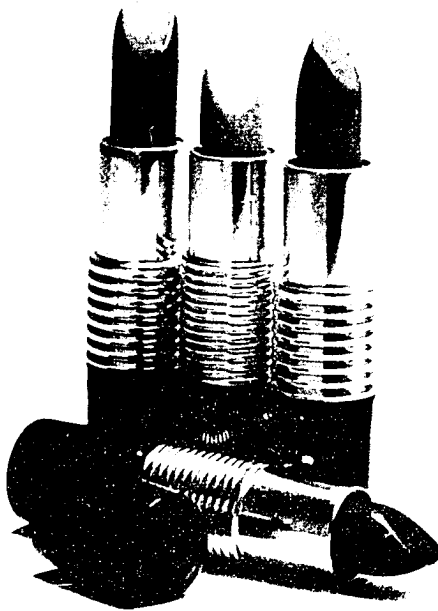
Net assets were \$60 million at year end 1982, compared with \$68 million at year end 1981 and \$95 million at year end 1980.

Belgian operations' 1982 income was slightly lower than in 1981.

**Drug stores**, operating under the name Thrift Drug or The Treasury Drug Center, average 8,200 square feet of net selling space and offer typical drug store merchandise, including prescription drugs and health and beauty aid products. During 1982, 37 stores were opened, including 20 stores acquired, and 27 stores were closed, including 20 stores which were closed or disposed of due to the withdrawal from certain markets. At year end, the Company operated 353 drug stores, of which 112 had catalog sales centers.

Drug stores' profit increased substantially in 1982, principally due to improved gross margin. Drug stores' profit in 1981 was about the same as in 1980.

## Unconsolidated Subsidiaries



*Opposite* At home in elegant surroundings, fragrances and cosmetics that reflect our increasing emphasis on these essential accessories. Fragrances *left to right*: Halston, Norell, Chanel No. 5, L'Air du Temps by Nina Ricci, and Gloria Vanderbilt. Cosmetics by Halston. Lipsticks, above, by Revlon.

**Investment in and advances to unconsolidated subsidiaries** stated at equity were as follows.

(In millions)	1982	1981	1980
J.C. Penney Financial Corporation	\$590	\$506	\$481
JCPenney Financial Services	262	253	215
JCP Realty, Inc.	(40)	(35)	(23)
Total	\$812	\$724	\$673

**J.C. Penney Financial Corporation** (Financial) finances a portion of JCPenney's customer receivables. Financial charges JCPenney a discount on the receivables purchased which is calculated to produce earnings sufficient to cover Financial's fixed charges, chiefly interest on borrowings, at least one and one-half times.

The condensed balance sheet of Financial was as follows.

(In millions)	1982	1981	1980
<b>Assets</b>			
Customer receivables, net of contract reserve of \$101, \$88, and \$94	\$1,914	\$1,667	\$1,788
Due from JCPenney	2	36	8
Other, including short term investments of \$158, \$185, and \$105	169	197	116
	<u>\$2,085</u>	<u>\$1,900</u>	<u>\$1,912</u>
<b>Liabilities and equity</b>			
Short term debt	\$ 611	\$ 476	\$ 526
Accrued expenses	45	39	34
Long term debt	837	843	863
Equity of JCPenney	592	542	489
	<u>\$2,085</u>	<u>\$1,900</u>	<u>\$1,912</u>

The complete financial statements of Financial are contained in its 1982 annual report, which is available upon request.

**JCP Realty, Inc.** is engaged in the development and operation of shopping centers through participation in joint ventures.

At year end, Realty had interests in 49 shopping centers: 34 in operation, 3 under construction, and 12 in the planning stage.

Realty recorded a profit in each of the last three years and at year end had advanced \$82 million to JCPenney. The 1982 profit excludes the gain of \$9 million on the sale of its interest in Lincoln Mall Shopping Center, which is recorded as a nonoperating item in the Company's Statement of Income.

**JCPenney Financial Services** consists of the operations of the Company's insurance subsidiaries. These subsidiaries market life and health insurance and automobile and homeowners casualty insurance. The Company contributed capital of \$15 million, \$20 million, and \$15 million in 1982, 1981, and 1980, respectively, to its casualty insurance subsidiary.

JCPenney Financial Services' net income declined \$7 million in 1982 to \$22 million from \$29 million in 1981. The decline was due primarily to higher underwriting losses. In 1981, net income improved over 1980, due primarily to investment income.



N°5  
CHANEL  
PERFUME

In 1982, the Company sold Great American Reserve Insurance Company, a subsidiary which marketed life and health insurance through an agency sales force. The Company is retaining both its operations for marketing life and health and auto and homeowners insurance through direct response and sales centers located in JCPenney stores. These operations are conducted through J.C. Penney Life Insurance Company and J.C. Penney Casualty Insurance Company.

The gain on the sale of Great American is reflected in the Company's Statement of Income as a non-operating item. In 1982, JCPenney Financial Services paid a dividend of \$40 million to the Company, representing a portion of the proceeds from the sale of Great American.

Great American's net income for each of the three years ended December 31, 1982, and its net assets as of December 31, 1981 and 1980, are shown separately in JCPenney Financial Services' summary of operations and balance sheet, respectively, as follows.

### Summary of operations

(In millions)	Year ended December 31		
	1982	1981	1980
<b>Life and health</b>			
Premiums written	\$ 87	\$ 72	\$ 66
Premiums earned	\$ 84	\$ 72	\$ 61
Investment income	15	13	10
Total	99	85	71
Benefits, claims, and expenses	74	57	48
Income before income taxes	25	28	23
<b>Casualty</b>			
Premiums written	\$109	\$101	\$ 96
Premiums earned	\$105	\$ 99	\$ 93
Investment income	20	17	15
Total	125	116	108
Claims and expenses	124	107	94
Income before income taxes	1	9	14
<b>Combined</b>			
Income before income taxes	26	37	37
Income taxes	7	11	13
Income before Great American Reserve Insurance Company	19	26	24
Income of Great American Reserve Insurance Company, net of income taxes	3	3	4
Net income	\$ 22	\$ 29	\$ 28

### Balance sheet

(In millions)	December 31		
	1982	1981	1980
<b>Assets</b>			
Investments			
Fixed income, at amortized cost (market: \$212, \$148, and \$125)	\$213	\$179	\$149
Short term, at cost which equals market	60	64	54
Equity, at market (cost: \$48, \$50, and \$39)	50	45	46
Other	10	11	10
Total investments	333	299	259
Deferred policy acquisition costs	133	106	72
Net assets of Great American Reserve Insurance Company	—	51	47
Other assets	122	32	29
	<u>\$588</u>	<u>\$488</u>	<u>\$407</u>
<b>Liabilities and equity</b>			
Policy and claims reserves	\$196	\$167	\$141
Income taxes and other liabilities	121	59	42
Long term debt	9	9	9
Equity of JCPenney	262	253	215
	<u>\$588</u>	<u>\$488</u>	<u>\$407</u>



## Corporate Financial Structure

The corporate financial structure, combining the assets and liabilities of J.C. Penney Company Inc and its consolidated subsidiaries with J.C. Penney Financial Corporation, was as follows

(In millions)	1982	1981	1980
<b>Assets</b>			
Receivables, net	<b>\$3,624</b>	\$3,284	\$2,769
Merchandise inventories	<b>1,594</b>	1,549	1,533
Properties, net	<b>1,987</b>	1,878	1,834
Other	<b>761</b>	625	639
	<b><u>\$7,966</u></b>	<u>\$7,336</u>	<u>\$6,775</u>
<b>Liabilities and equity</b>			
Accounts payable and accrued expenses	<b>\$1,243</b>	\$1,212	\$1,251
Short term debt, net of short term investments of \$209, \$220, and \$465	<b>502</b>	256	61
Long term debt	<b>2,221</b>	2,241	2,183
Income taxes, primarily deferred	<b>772</b>	694	641
Stockholders' equity	<b>3,228</b>	2,933	2,639
	<b><u>\$7,966</u></b>	<u>\$7,336</u>	<u>\$6,775</u>

The changes in the financial structure during each of the last three years were as follows

(In millions)	1982	1981	1980
<b>Funds generated from operations</b>	<b>\$664</b>	\$562	\$ 429
<b>Less funds used</b>			
Increase in receivables	<b>340</b>	253	35
Purchase of customer receivables	<b>—</b>	262	—
Increase (decrease) in inventories, net of trade accounts payable	<b>114</b>	90	(210)
Capital expenditures	<b>287</b>	205	289
Dividends	<b>146</b>	129	128
Other, net	<b>37</b>	(70)	23
Total	<b>924</b>	869	265
External funds required (retired)	<b>\$260</b>	\$307	\$(164)
<b>Sources of funds</b>			
Increase (decrease) in short term debt, net	<b>\$187</b>	\$201	\$(959)
Increase (decrease) in long term debt	<b>(20)</b>	58	514
Common stock issued	<b>53</b>	48	8
Dividend from JCPenney Financial Services	<b>40</b>	—	—
Sale of customer receivables	<b>—</b>	—	273
	<b><u>\$260</u></b>	<u>\$307</u>	<u>\$(164)</u>

## Assets

**Receivables** were as follows

(In millions)	1982	1981	1980
<b>Customer receivables</b>			
Regular charge	<b>\$2,474</b>	\$2,269	\$1,912
Time payment	<b>976</b>	914	706
	<b>3,450</b>	3,183	2,618
Less allowance for doubtful accounts (2% of customer receivables)	<b>69</b>	64	52
	<b>3,381</b>	3,119	2,566
Other receivables, net	<b>243</b>	165	203
Receivables, net	<b>\$3,624</b>	\$3,284	\$2,769
Company	<b>\$1,710</b>	\$1,617	\$ 981
Financial	<b>\$1,914</b>	\$1,667	\$1,788

**Merchandise inventories** at year end 1982 were \$1,594 million compared with \$1,549 million at year end 1981 and \$1,533 at year end 1980.

Substantially all inventories are valued at the lower of cost, last-in, first-out (LIFO), or market, determined by the retail method. If the first-in, first-out (FIFO) method of inventory valuation had been used by the Company, inventories at year end would have been \$303 million higher for 1982, \$327 million for 1981, and \$322 million for 1980.



**Properties** at year end were as follows

(In millions)	1982	1981	1980
Land	\$ 101	\$ 97	\$ 96
Buildings			
Owned	927	812	710
Capital lease property rights	261	261	261
Fixtures and equipment	1,191	1,104	1,053
Leasehold improvements	237	206	194
Construction in progress and related land	72	146	179
	<u>2,789</u>	<u>2,626</u>	<u>2,493</u>
Less accumulated depreciation and amortization	802	748	659
Properties, net	<u>\$1,987</u>	<u>\$1,878</u>	<u>\$1,834</u>

In 1982, the Company revised the estimated useful lives of its properties and warehouse fixtures and equipment to reflect more accurately their service lives. The changes were to increase the useful lives of buildings to 50 years and warehouse fixtures and equipment to 20 years. Prior to 1982, store buildings were depreciated over estimated useful lives of 33 1/3 years, warehouse and office buildings over estimated useful lives of 40 years, and fixtures and equipment, including those in warehouses, over estimated useful lives of 10 years. The change had no material effect on income from continuing operations.

**Capital expenditures** for the past three years are shown in the following tabulation

(In millions)	1982	1981	1980
Land	\$ 2	\$ 7	\$ 5
Buildings	63	69	136
Fixtures and equipment	175	111	131
Leasehold improvements	47	18	17
Total capital expenditures	<u>\$287</u>	<u>\$205</u>	<u>\$289</u>

In 1982, the Company announced a major modernization program which will place even greater emphasis on fashion merchandise, particularly men's, women's, and children's apparel, leisure lines, and home furnishings. A breakdown of capital expenditures is shown below.

(In millions)	1982	1981	1980
JCPenney stores			
New stores	\$ 80	\$101	\$173
Modernizations	155	53	52
	<u>235</u>	<u>154</u>	<u>225</u>
Catalog	27	10	26
Other	25	41	38
Total	<u>\$287</u>	<u>\$205</u>	<u>\$289</u>

**Liabilities and  
Stockholders' Equity**

**Accounts payable and accrued expenses** were as follows

(In millions)	1982	1981	1980
Accounts payable—trade	\$ 351	\$ 420	\$ 494
Dividend payable	37	32	32
Taxes, other than income taxes	154	134	172
Accrued salaries, vacations, profit sharing, and bonuses	345	297	258
Other	311	290	261
Company	<u>1,198</u>	<u>1,173</u>	<u>1,217</u>
Financial	45	39	34
Total accounts payable and accrued expenses	<u>\$1,243</u>	<u>\$1,212</u>	<u>\$1,251</u>

**Short term debt** consists of the following

(In millions)	1982	1981	1980
<b>Financial</b>			
Commercial paper	<b>\$486</b>	\$361	\$340
Master notes	<b>125</b>	115	86
Current maturities of long term debt	<b>—</b>	—	100
	<b>611</b>	476	526
<b>Company</b>			
Current maturities of long term debt	<b>100</b>	—	—
	<b>711</b>	476	526
<b>Short term investments</b>			
Financial	<b>158</b>	185	105
Company	<b>51</b>	35	360
	<b>209</b>	220	465
<b>Short term debt, net</b>	<b>\$502</b>	\$256	\$ 61

The following table provides information regarding borrowings, investments, and interest rates

	Average amount (In millions)			Average rate		
	1982	1981	1980	1982	1981	1980
Short term debt	<b>\$ 885</b>	\$ 616	\$ 810	<b>11.4%</b>	14.8%	12.4%
Short term investments	<b>(392)</b>	(573)	(393)	<b>(12.9)</b>	(16.7)	(12.9)
Long term debt	<b>2,053</b>	2,137	1,753	<b>10.4</b>	10.2	9.4
Total debt	<b>\$2,546</b>	\$2,180	\$2,170	<b>10.4</b>	9.8	9.9

**Long term debt** and commitments under capital leases are shown below

(In millions)	1982	1981	1980
<b>Company</b>			
Original issue discount			
Proceeds of zero coupon notes, due 1989 to 1994, \$700 at maturity, yield 13.50% to 15.10%, effective rate 12.5% to 13.5%	<b>\$ 169</b>	\$ 66	\$ —
Proceeds of 6% debentures, due 2006, \$200 at maturity, yield 14.85%, effective rate 13.2%	<b>84</b>	84	—
Amortization of original issue discount	<b>33</b>	9	—
<b>Debentures and notes</b>			
Convertible 4.50% and 6%, due 1987 and 1989	<b>46</b>	46	46
8.50% to 9%, due 1983 to 1999	<b>151</b>	301	375
10.75% to 12%, due 1990 to 2010	<b>550</b>	550	550
Other	<b>82</b>	70	72
	<b>1,115</b>	1,126	1,043
Present value of commitments under capital leases	<b>269</b>	272	277
	<b>1,384</b>	1,398	1,320
<b>Financial</b>			
Debentures and notes			
4.50% to 9%, due 1984 to 1998	<b>490</b>	495	500
9.45% to 13.50%, due 1981 to 1993	<b>325</b>	325	250
Other	<b>22</b>	23	113
	<b>837</b>	843	863
<b>Long term debt and commitments under capital leases</b>	<b>\$2,221</b>	\$2,241	\$2,183

Long term debt decreased slightly in 1982. The principal increases were the sales of zero coupon notes, \$350 million (proceeds \$65 million) due 1994 and \$150 million (proceeds \$38 million) due 1992. The principal decreases were \$100 million resulting from the transfer of 8½ per cent debentures due 1983 to current maturities of long term debt and \$50 million from the exchange of the Company's common stock for \$23 million of 8½ per cent sinking fund debentures due 1995 and \$27 million of 9 per cent sinking fund debentures due 1999.





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**Maturities of long term debt**, including sinking fund requirements, and rental payments under capital leases in future periods are as follows

(In millions)	Long term debt			Capital leases
	JCPenney	Financial	Combined	
1983	\$ 102	\$ 6	\$ 108	\$ 25
1984	12	119	131	25
1985	29	127	156	25
1986	9	127	136	25
1987	45	77	122	25
1988 to 1992	625	217	842	124
Thereafter	1,007	165	1,172	218
Total	1,829	838	2,667	467
Less future interest and executory expenses	—	—	—	198
	\$1,829	\$838	\$2,667	\$269

**Confirmed lines of credit** available to JCPenney amounted to \$1.0 billion. None was in use at January 29, 1983. Some lines of credit are supported by compensating balances, which are also used to compensate the banks for banking services associated with activity.

**Stockholders' equity** rose to \$3,228 million at year end 1982 from \$2,933 million at year end 1981. Of the increase, \$242 million resulted from an increase in reinvested earnings. The return on stockholders' equity was 14.7 per cent in 1982, as compared with 14.9 per cent in 1981 and 11.2 per cent in 1980. The following table shows the changes in outstanding common stock.

	Shares (In thousands)			Amounts (In millions)		
	1982	1981	1980	1982	1981	1980
Balance at beginning of year	71,868	70,060	69,703	\$839	\$791	\$783
Issued to savings and profit-sharing retirement plan	—	—	344	—	—	8
Issued in exchange for certain debentures	1,098	1,767	—	37	47	—
Other, primarily options exercised	487	41	13	16	1	—
	73,453	71,868	70,060	\$892	\$839	\$791

There were approximately 77 thousand stockholders at year end 1982, 86 thousand at year end 1981, and 89 thousand at year end 1980. One of these stockholders was the savings and profit-sharing retirement plan, of which the participants, 118 thousand employees, were the beneficial owners of 11.8 million shares of common stock at year end 1982, representing 16.1 per cent of the shares outstanding.

**JCPenney common stock** is traded principally on the New York Stock Exchange, ticker symbol—JCP. It is also traded on other exchanges in the United States and is listed and traded on the Brussels and Antwerp Stock Exchanges.

**Stock Option and Performance Unit Plan.** Under this plan, 2.5 million shares of common stock, as well as shares available under a previous stock option plan, are reserved for issuance under the performance unit portion of the plan and upon the exercise of options granted.

Performance units are earned based on the degree to which Company performance meets or exceeds established targets. Approximately \$5 million in 1982 and 1981 and \$2 million in 1980 were paid to plan participants.

Under the stock option portion of the plan, ten-year incentive and non-qualified stock options may be granted. Options generally become exercisable one year from the date of grant.

Transactions in stock options were as follows:

	1982		1981		1980	
	Shares (In thousands)	Option price	Shares (In thousands)	Option price	Shares (In thousands)	Option price
Balance at beginning of year	2,464	\$24.44-70.44	2,243	\$24.44-70.44	2,017	\$29.38-70.44
Granted	340	32.38	352	26.44	348	24.44
Exercised	(479)	24.44-51.50	(27)	24.44-29.38	—	—
Expired	(58)	24.44-70.44	(104)	24.44-70.44	(122)	24.44-70.44
Balance at end of year	2,267	\$24.44-70.44	2,464	\$24.44-70.44	2,243	\$24.44-70.44

At January 29, 1983, options for 1.8 million shares were available for grant.

Wardrobe necessities for today's more dressed up lifestyles. *His:* An After-Six tuxedo, spiced up with a red silk pocket square. *Hers:* A dress, soft and feminine, in ivory, with an organza ruffle collar shown off to perfection with both fashion and fine jewelry.



	1982		1981		1980	
	Amounts (In billions)	Per cent of eligible sales	Amounts (In billions)	Per cent of eligible sales	Amounts (In billions)	Per cent of eligible sales
JCPenney credit card	<b>\$4.7</b>	<b>42.8</b>	\$4.3	40.7	\$3.9	38.8
Bank cards	<b>.5</b>	<b>5.0</b>	5	4.5	.4	3.4
Total	<b>\$5.2</b>	<b>47.8</b>	\$4.8	45.2	\$4.3	42.2

Eligible sales exclude sales in Belgium

Approximately 85 per cent of sales on JCPenney credit cards were made in accordance with the regular plan and the balance in accordance with the time payment plan

At year end, the number of JCPenney credit accounts with outstanding balances was 13.0 million regular plan and 2.4 million time payment. Average account balances and average maturities were as follows:

	Average account balances			Average maturities (In months)		
	1982	1981	1980	1982	1981	1980
Regular	<b>\$190</b>	\$180	\$172	<b>5.1</b>	5.2	5.3
Time	<b>405</b>	388	380	<b>11.8</b>	10.8	10.3
All	<b>224</b>	213	202	<b>6.1</b>	6.1	6.1

Account balances with any portion three months or more past due represented 2.2 per cent of the amount of customer receivables at year end 1982 and 1981 and 2.3 per cent at year end 1980.

The Company's policy is to write off accounts when a dollar amount equal to a scheduled minimum payment has not been received for six consecutive months, or if any portion of the balance is more than 12 months past due, or if it is otherwise determined that the customer is unable to pay. Collection efforts continue subsequent to write off, and recoveries are applied as a reduction of bad debt losses. Net bad debt losses were \$83 million, or 1.8 per cent of credit sales in 1982, \$79 million, or 1.7 per cent of credit sales in 1981, and \$77 million, or 1.9 per cent of credit sales in 1980.

The net cost of the retail credit operation was as follows:

(In millions)	1982	1981	1980
Finance charge income	<b>\$528</b>	\$411	\$360
Costs			
Administration and applicable store expenses	<b>224</b>	207	192
Interest on average receivables less applicable deferred taxes	<b>270</b>	220	211
Provision for doubtful accounts	<b>88</b>	85	77
Income taxes	<b>(22)</b>	(42)	(50)
	<b>560</b>	470	430
Net cost of credit	<b>\$ 32</b>	\$ 59	\$ 70
Net cost as per cent of credit sales	<b>.7%</b>	1.3%	1.7%

**Advertising expense** by the Company for newspapers, television, radio, and other media, excluding catalog preparation and distribution costs, was \$314 million in 1982, as compared with \$291 million in 1981 and \$257 million in 1980.

**Interest expense** was as follows:

(In millions)	1982	1981	1980
Discount on customer receivables sold to Financial	<b>\$222</b>	\$ 232	\$ 267
Interest on advances from (to) Financial	<b>9</b>	4	(4)
Interest on long term debt	<b>134</b>	122	79
Interest imputed on capital leases	<b>18</b>	18	19
Other, principally interest income	<b>(23)</b>	(45)	(14)
	<b>360</b>	331	347
Less: Income before income taxes of Financial	<b>(94)</b>	(100)	(102)
Interest capitalized	<b>(4)</b>	(6)	(13)
Interest expense	<b>\$262</b>	\$ 225	\$ 232
Interest on long term debt	<b>\$234</b>	\$ 223	\$ 186
Interest on short term debt, net	<b>28</b>	2	46
	<b>\$262</b>	\$ 225	\$ 232

**Income tax expense** was as follows

(In millions)	1982	1981	1980
Current			
Federal	<b>\$144</b>	\$179	\$200
State and local	<b>22</b>	25	14
	<b>166</b>	204	214
Deferred			
Federal	<b>120</b>	84	(20)
State and local	<b>16</b>	7	1
	<b>136</b>	91	(19)
Total income tax expense	<b>\$302</b>	\$295	\$195
Effective tax rate on income from continuing operations	<b>42.7%</b>	44.8%	43.5%

Deferred taxes arise principally from deferred gross profit on the balances due on installment sales, accelerated depreciation, and the accounting for capital leases.

The effective tax rate differed from the Federal income tax statutory rate as detailed below

	Amounts (In millions)			Per cent of pre-tax income		
	1982	1981	1980	1982	1981	1980
Federal income tax statutory rate	<b>\$325</b>	\$302	\$206	<b>46.0</b>	46.0	46.0
Investment credits	<b>(22)</b>	(13)	(14)	<b>(3.1)</b>	(2.0)	(3.2)
Employee stock ownership plan credits	<b>(8)</b>	—	—	<b>(1.1)</b>	—	—
State and local income taxes, less Federal income tax benefit	<b>20</b>	17	8	<b>2.8</b>	2.6	1.8
Gains on nontaxable exchanges of common stock for sinking fund debentures	<b>(6)</b>	(10)	—	<b>(.9)</b>	(1.6)	—
Capital gains benefits and other	<b>(7)</b>	(1)	(5)	<b>(1.0)</b>	(.2)	(1.1)
Total income tax expense	<b>\$302</b>	\$295	\$195	<b>42.7</b>	44.8	43.5

In addition to the taxes on income from continuing operations, the Company provided appropriate tax benefits on the operating losses and provisions for estimated costs of disposal for its discontinued operations.

Taxes other than income taxes, over half of which were payroll taxes, totaled \$234 million in 1982, up from \$219 million in 1981 and \$214 million in 1980.

Under the provisions of the Economic Recovery Tax Act, the Company purchased from other companies certain income tax deductions and credits. A portion of these tax deductions and credits was used to reduce the payments for Federal income taxes in 1981 and 1982. Income tax expense has not been directly affected.

**Rent expense** for real and personal property amounted to \$364 million in 1982, as compared with \$336 million in 1981 and \$324 million in 1980.

The Company conducts the major part of its operations from leased premises, which include retail stores, distribution centers, warehouses, offices, and other facilities. Almost all leases will expire during the next 30 years, however, most leases will be renewed or replaced by leases on other premises.

The components of rent expense were as follows

(In millions)	1982	1981	1980
Minimum rent on operating leases	<b>\$202</b>	\$185	\$183
Other occupancy costs including rent based on sales	<b>162</b>	151	141
Total	<b>\$364</b>	\$336	\$324

Minimum annual rents under noncancellable operating leases and the present value of the total commitment are as follows

(In millions)	
1983	\$ 195
1984	186
1985	172
1986	167
1987	157
Thereafter	1,855
Total	<b>\$2,732</b>
Present value	<b>\$ 900</b>

**Retirement plans'** expenses were as follows

(In millions)	1982	1981	1980
Pension	<b>\$ 66</b>	\$62	\$54
Savings and profit-sharing	<b>42</b>	30	23
Total	<b>\$108</b>	\$92	\$77

JCPenney's principal pension plan, which is noncontributory, covers substantially all United States employees who have completed 1,000 or more hours of service within a period of 12 consecutive months. Current pension costs are funded annually as incurred, and at year end 1981, based upon market valuation of investments, all vested benefits were fully funded. In addition, the Company has an unfunded, noncontributory, supplemental retirement plan for certain management employees.

The unfunded actuarial liability for all pension and retirement plans at December 31, 1981, the date of the latest actuarial valuation, was \$164 million.

The present value of accumulated benefits for all participants in the Company's principal pension plan and the supplemental plan and the applicable net assets of the plans are as follows:

(In millions)	December 31	
	1981	1980
Present value of accumulated benefits		
Vested	\$236	\$179
Non-vested	31	29
	<u>\$267</u>	<u>\$208</u>
Net assets available for benefits	\$504	\$429

In determining the actuarial present value of accumulated benefits, the assumed rate of return used was 8.5 per cent. Each one per cent increase or decrease in this assumed rate of return would change the present value of accumulated benefits by approximately \$42 million. The rate of return used in determining the funding and pension costs of the retirement plans was 6.0 per cent.

The savings and profit-sharing retirement plan encourages savings by employees through the allocation of 4.5 per cent of the Company's available profits, as defined in the plan, to participants who make deposits under the plan. The eligibility requirement is the same as that of the principal pension plan.

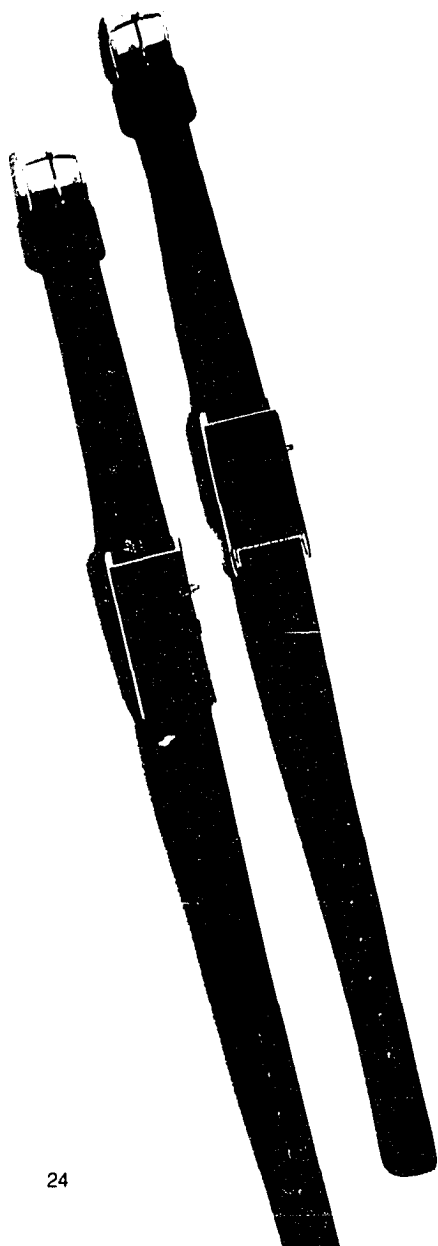
In 1982, the Company contributed approximately \$8 million and \$4 million applicable to the current year and prior year, respectively, into the savings and profit-sharing retirement plan under the Employee Stock Ownership feature of the Internal Revenue Code. The contribution is invested in Company common stock and allocated equally among all eligible employees. The amount of the contribution reduced Federal income taxes otherwise payable.

Condensed financial statements of the principal retirement plans are as follows:

Balance sheet	Savings and profit-sharing			Pension		
	December 31			December 31		
	1982	1981	1980	1982	1981	1980
Assets						
JCPenney common stock at market value (12, 11, and 10 million shares; at cost: \$439, \$427, and \$402)	\$571	\$329	\$245	\$ —	\$ —	\$ —
Funds with insurance companies	187	126	119	—	—	—
Other investments at market value (cost: \$16, \$17, \$20, \$480, \$392, and \$286)	20	19	20	543	406	338
Other assets, net	40	30	22	48	36	43
	<u>\$818</u>	<u>\$504</u>	<u>\$406</u>	<u>\$591</u>	<u>\$442</u>	<u>\$381</u>
Liabilities and equity						
Estimated liability for pensions	\$ —	\$ —	\$ —	\$591	\$442	\$381
Participants' equity in savings and profit-sharing retirement plan	818	504	406	—	—	—
	<u>\$818</u>	<u>\$504</u>	<u>\$406</u>	<u>\$591</u>	<u>\$442</u>	<u>\$381</u>

Statement of changes in retirement plans' assets	Savings and profit-sharing			Pension		
	December 31			December 31		
	1982	1981	1980	1982	1981	1980
Total assets at beginning of year	\$504	\$406	\$381	\$442	\$381	\$280
Company contributions	46	30	24	54	47	43
Participants' contributions	63	49	47	—	—	—
Investment income	41	32	28	55	58	29
Unrealized appreciation (depreciation) of investments	231	47	(21)	49	(38)	34
Benefits paid	(67)	(60)	(53)	(9)	(6)	(5)
Total assets at end of year	<u>\$818</u>	<u>\$504</u>	<u>\$406</u>	<u>\$591</u>	<u>\$442</u>	<u>\$381</u>

Opposite: A wool blend herringbone striped blazer tops gray pants and a light gray blouse. A snakeskin belt and fine gold jewelry add the finishing touches to a great casual look.





## Corporate Responsibility

During 1982, JCPenney reassessed its community relations and charitable contributions programs and policies to assure that they were responsive to changing community needs. With fewer resources available to nonprofit organizations and communities due to Federal budget cuts and the economic climate, the Company decided to direct more contributions and concentrate more effort on programs meeting the most pressing human, social, and economic needs in areas in which we operate.

**Contributions and Community Programs.** In 1982, our charitable contributions increased 37 per cent to \$7.8 million from \$5.6 million in 1981. The Company also made a one-time contribution of real estate to the Seattle Museum of Art. Nearly 75 per cent of contributions benefited communities in which the Company has facilities. The remaining 25 per cent was made to national organizations having multiplier effects on the impact of local organizations.

Because JCPenney believes local United Ways effectively assess and respond to community needs, we contributed \$2.6 million to more than 1,000 local campaigns. Our employees pledged an additional \$3.8 million through payroll deductions and one-time gifts. Fourteen employees were loaned to work with local United Way campaigns.

The Company recognizes the vital role of volunteers in community life and encourages the volunteer efforts of its employees. Winners of an annual Community Service Awards Contest receive special recognition as well as contributions for the organizations for which they volunteer. In 1982, we established the Golden Rule Awards to recognize and reward volunteers outside the Company. The top winners in each of six cities in which the program was implemented received \$1,000 grants for their organizations and a sculpture signifying the spirit of volunteerism.

JCPenney stores and facilities supplement their financial contributions with other resources, such as management assistance, meeting facilities, educational programs, and volunteers, to help make a positive difference in communities in which we operate.

**Minority Economic Development.** Purchases of goods and services from minority owned businesses amounted to \$62.5 million in 1982 and \$65 million in 1981. This represented business relationships with more than 875 suppliers, up from 850 in 1981. Additionally, we spent \$1.1 million on advertising in 125 minority media compared with \$1.3 million in 140 media in 1981.

The Company maintained working bank accounts with 12 minority owned banks, the same as in 1981. Average balances with these banks were approximately \$5 million in total in both years. Lines of credit extended by these 12 banks amounted to nearly \$2.3 million at year end compared with credit lines at 11 banks totaling \$2.2 million in 1981.

**Environment.** Our environmental concerns are expressed through the most efficient use of resources, such as paper and energy. In 1982, about 29 thousand tons of waste paper and other recyclable materials were reclaimed through programs at 425 units, as compared with 20 thousand tons at 320 units in 1981. This program has resulted in a significant decrease in waste removal expenses as well as contributing to a better environment.

At year end, the Company had reduced energy consumption by 47 per cent from the base year of 1973, moving toward the goal of a 65 per cent reduction by 1990. In 1982, we used 54,600 BTUs of energy per square foot of space, down from 58,100 in 1981. Conservation measures, such as heat recovery systems, energy use scheduling, efficient lamps and layouts, and improvement of building thermal characteristics, focus on better efficiency of stores and facilities without sacrificing shopping and working environments.

**Employment.** Year end employment totaled approximately 181,000, of whom 172,319 were employed in the United States, including automotive operations and excluding unconsolidated subsidiaries. Summaries are supplied for job categories as defined in the Employer Information Report EEO-1 of the Equal Employment Opportunity Commission.

Category	Total employed		Per cent female		Per cent minority	
	1982	1978	1982	1978	1982	1978
Officials, managers, and professionals	23,451	25,932	40.7	37.9	8.5	7.5
Management trainees	1,002	2,556	47.9	45.6	16.6	17.2
Salesworkers	83,994	93,929	84.0	81.9	11.0	10.1
Office and clerical workers	28,649	45,375	91.7	88.6	15.0	13.4
Technicians, craft workers, and operatives	18,997	14,671	71.4	53.7	15.0	14.1
Laborers and service workers	16,226	19,550	39.4	42.1	18.6	18.5
Total	172,319	202,013	73.6	71.4	12.5	11.7



# Ten Year Financial Summary

J.C. Penney Company, Inc. and Consolidated Subsidiaries

	1982	1981	1980	1979	1978	1977	1976	1975	1974	1973		
<b>Results for year</b> (In millions)												
Sales	\$ 11,414	11,369	10,824	10,352	9,951	8,622	7,678	7,064	6,443	5,825		
Sales of JCPenney stores and catalog	\$ 10,364	10,165	9,485	9,119	8,861	7,552	6,660	6,076	5,575	5,064		
Per cent increase from prior year	2.0	7.2	4.0	2.9	17.3	13.4	9.6	9.0	10.1	11.6		
Costs and expenses excluding interest and depreciation	\$ 10,302	10,337	10,004	9,543	9,141	7,850	7,065	6,503	5,999	5,307		
Interest, net	\$ 262	225	232	253	207	129	110	122	154	111		
Depreciation and amortization	\$ 144	150	140	127	110	99	91	85	76	67		
Income before income taxes and unconsolidated subsidiaries	\$ 706	657	448	429	493	544	412	354	214	340		
Per cent of sales	6.2	5.8	4.1	4.1	5.0	6.3	5.4	5.0	3.3	5.8		
Income taxes	\$ 302	295	195	186	225	259	193	165	102	167		
Income from continuing operations	\$ 430	393	283	270	291	302	229	194	122	183		
Per cent increase (decrease) from prior year	9.4	38.8	4.7	(7.1)	(3.5)	31.8	17.9	59.5	(33.4)	8.1		
Per cent of sales	3.8	3.5	2.6	2.6	2.9	3.5	3.0	2.7	1.9	3.1		
Per cent of stockholders' equity	14.7	14.9	11.2	11.5	13.7	16.1	13.7	14.1	9.4	16.1		
<b>Per share</b>												
Income from continuing operations	\$ 5.87	5.59	4.04	3.91	4.36	4.62	3.60	3.24	2.07	3.13		
Dividends	\$ 2.00	1.84	1.84	1.76	1.76	1.48	1.28	1.16	1.16	1.11		
Stockholders' equity	\$ 43.94	40.81	37.67	36.16	34.92	32.19	29.11	27.53	23.22	22.00		
<b>Financial Structure</b> (In millions)												
Receivables, net	\$ 3,624	3,284	2,769	3,007	2,766	2,372	1,961	1,689	1,565	1,406		
Merchandise inventories	\$ 1,594	1,549	1,533	1,638	1,913	1,595	1,194	1,118	1,154	1,074		
Properties, net	\$ 1,987	1,878	1,834	1,689	1,476	1,269	1,113	1,025	951	866		
Capital expenditures	\$ 287	205	289	347	325	280	224	286	245	211		
Total assets	\$ 7,966	7,336	6,775	6,937	6,710	5,711	4,756	4,386	4,075	3,643		
Short term debt, net	\$ 502	256	61	1,018	1,103	823	451	385	708	757		
Long term debt	\$ 2,221	2,241	2,183	1,653	1,608	1,263	1,150	1,061	1,023	685		
Stockholders' equity	\$ 3,228	2,933	2,639	2,520	2,357	2,118	1,873	1,669	1,382	1,293		
<b>Stockholders and employees</b>												
Number of stockholders at year end (In thousands)	77	86	89	86	86	83	78	77	76	75		
Average number of shares outstanding (In millions)	73	70	70	69	67	65	64	60	59	58		
Number of employees at year end (In thousands)	173	179	185	191	195	179	169	172	180	187		
<b>Quarterly Data</b> (Unaudited)												
(In millions except per share data)		First		Second		Third		Fourth				
	1982	1981	1980	1982	1981	1980	1982	1981	1980	1982	1981	1980
Sales	\$2,340	2,387	2,137	2,538	2,498	2,288	2,765	2,804	2,635	3,772	3,680	3,764
Per cent increase (decrease) from prior year	(2.0)	11.7	—	1.6	9.2	.8	(1.4)	6.4	3.6	2.5	(2.2)	10.7
Cost of goods sold, occupancy, buying, and warehousing costs	\$1,570	1,646	1,493	1,737	1,729	1,640	1,879	1,903	1,858	2,522	2,482	2,639
Income from continuing operations	\$ 55	49	21	61	47	15	80	87	63	234	209	184
Per cent increase (decrease) from prior year	11.3	130.0	(43.3)	29.6	220.0	(28.2)	(8.2)	38.2	(7.5)	11.7	13.8	27.8
Income from continuing operations per share	\$ .76	.71	.31	.84	.67	.21	1.08	1.23	.90	3.19	2.98	2.62
Dividends per share	\$ .50	.46	.46	.50	.46	.46	.50	.46	.46	.50	.46	.46
<b>Common stock price range</b>												
High	\$ 37	36	26	41	37	28	52	34	29	57	31	25
Low	\$ 29	22	20	34	30	24	35	27	21	43	25	20

The first three quarters have been restated to exclude automotive center operations

The fourth quarters of fiscal 1982 and 1981 had 13 weeks compared with 14 in 1980

# Ten Year Operations Summary

J.C. Penney Company, Inc. and Consolidated Subsidiaries

	1982	1981	1980	1979	1978	1977	1976	1975	1974	1973
<b>JCPenney metropolitan department stores</b>										
Number of stores	576	559	527	492	459	434	409	359	327	307
Net selling space (In million sq. ft.)	46.5	45.5	43.2	40.5	37.9	35.9	33.9	29.6	26.6	24.5
Sales (In millions)	\$7,624	7,336	6,687	6,221	6,022	4,983	4,220	3,585	3,154	2,725
Sales per square foot	\$ 166	165	160	161	164	143	133	130	125	118
<b>JCPenney metropolitan soft line stores</b>										
Number of stores	228	250	285	315	352	376	405	432	453	467
Net selling space (In million sq. ft.)	5.6	6.0	6.7	7.3	7.9	8.1	8.6	9.1	9.5	9.7
Sales (In millions)	\$ 891	1,008	1,061	1,157	1,214	1,131	1,122	1,199	1,238	1,228
Sales per square foot	\$ 155	160	152	151	152	137	128	129	127	123
<b>JCPenney geographic stores</b>										
Number of stores	827	853	870	876	872	876	867	860	863	862
Net selling space (In million sq. ft.)	10.3	10.2	10.0	9.6	9.1	8.7	8.3	7.7	7.6	7.6
Sales (In millions)	\$1,450	1,454	1,399	1,441	1,357	1,208	1,111	1,107	1,028	980
Sales per square foot	\$ 142	144	143	155	154	143	143	148	137	130
<b>Catalog</b>										
Number of sales centers	1,815	1,845	1,840	1,820	1,617	1,496	1,432	1,353	1,298	1,236
Number of distribution centers	6	5	5	5	5	4	3	3	3	2
Distribution space (In million sq. ft.)	11.4	9.6	9.6	9.6	9.6	8.0	6.1	6.1	6.1	4.1
Sales (In millions)	\$1,701	1,680	1,537	1,455	1,210	1,008	846	742	614	509
<b>Belgian stores</b>										
Number of stores	62	72	76	77	78	78	78	79	82	85
Net selling space (In million sq. ft.)	1.8	1.9	1.9	1.9	1.8	1.8	1.7	1.7	1.7	1.6
Sales (In millions)	\$ 565	748	911	861	768	625	526	469	397	334
Sales per square foot	\$ 139	205	271	270	249	214	189	177	147	136
<b>Drug stores</b>										
Number of stores	353	343	361	351	335	299	271	259	255	239
Net selling space (In million sq. ft.)	2.9	2.9	3.1	3.0	2.8	2.4	2.1	1.9	1.7	1.5
Sales (In millions)	\$ 536	507	474	409	348	298	258	231	191	155
Sales per square foot	\$ 191	174	155	143	135	142	136	132	121	117

Catalog merchandise sold through catalog sales centers located in the Company's stores is included in the sales of those stores. Total catalog sales shown above include sales by catalog sales centers and by mail. Sales per square foot include only those sales from stores in operation for the full year.

## Store Space Opened in 1982

City, state, shopping center	Gross square feet of store space (In thousands)	City, state, shopping center	Gross square feet of store space (In thousands)
<b>JCPenney stores</b>			
<i>First Quarter</i>		<i>Third Quarter</i>	
* Dalton, Georgia (Walnut Square)	69	Antioch, Tennessee (Hickory Hollow)	138
* Kansas City, Missouri (Bannister)	142	* Tucson, Arizona (Tucson)	137
* Big Spring, Texas (Big Spring)	34	* Shelby, North Carolina (Cleveland)	50
Baltimore, Maryland (Whitemarsh Town Center)	137	* Bellevue, Washington (Bellevue Square)	138
* Billings, Montana (Rimrock)	60	* Bridgeport, West Virginia (Meadowbrook)	95
* Fergus Falls, Minnesota (Westridge)	34	* Winchester, Virginia (Apple Blossom)	85
Greenwood, Indiana (Greenwood Park)	143	* Casper, Wyoming (Eastridge)	68
* Hot Springs, Arkansas (Hot Springs)	67	* Kingston, New York (Hudson Valley)	68
* Alamogordo, New Mexico (Alamogordo)	34	* Wilkesboro, North Carolina (Wilkesboro)	51
* Kingsville, Texas (Kingsville)	22	<i>Fourth Quarter</i>	
Stamford, Connecticut	183	* Panama City, Florida (Panama City)	85
* Long Beach, California (Long Beach)	119	* Andalusia, Alabama (Covington)	46
* Glenwood Springs, Colorado (Glenwood Springs)	34	* Greenville, Texas (Crossroads)	34
* Durango, Colorado (Durango)	34	Eagle Pass, Texas (De Las Squilas)	67
<i>Second Quarter</i>		Killeen, Texas (Killeen)	66
* Quincy, Illinois (Quincy)	92	* Antigo, Wisconsin	37
* Cheyenne, Wyoming (Frontier)	67	<b>Total (36 stores opened)</b>	<b>2,710</b>
* Alpena, Michigan (Alpena)	34	<b>Belgium (2 stores opened)</b>	<b>67</b>
Murray, Kentucky (Chestnut Hills)	34	<b>Drug stores and other (41 stores opened)</b>	<b>342</b>
* Lake City, Florida (Gleason's Corner)	52	<b>Gross store space opened</b>	<b>3,119</b>
* Savannah, Georgia (Oglethorpe)	88		
* Las Cruces, New Mexico (Mesilla Valley)	66		

\*Relocation of existing store

Patterned sofa in an attractive cotton print  
is from the Alpha collection of casual furniture  
by Drexel. The brass pharmacy lamp adds a  
considerable flair.



## Impact of Inflation on Financial Data

The preceding financial information was prepared on the historical cost basis. Substantial economic changes caused by inflation may not be adequately measured by historical cost information. The Financial Accounting Standards Board (FASB) has prescribed two methods of disclosure on an experimental basis, constant dollar and current cost, to address the effects of inflation on specific elements of financial statements. In accordance with the FASB's requirements, the principal adjustments to historical cost financial data are as follows:

	Constant dollar	Current cost
<b>Plant and equipment</b>	Historical costs are increased using the Consumer Price Index for All Urban Consumers (CPI-U).	Historical costs are increased to current costs for assets with the same service potential.
<b>Inventory</b>	Converted to average 1982 dollars	FIFO method of inventory valuation.
<b>Cost of goods sold</b>	FIFO basis with beginning inventories adjusted for a full year of inflation using CPI-U.	No adjustment.

The Company believes general merchandise price increases are more appropriately measured by the index prepared by the Bureau of Labor Statistics (BLS) than the CPI-U. The CPI-U includes such costs as food, energy, and housing and was significantly higher than the BLS index. This distorts the effects of inflation on retail merchandise operations. In addition, the Company believes that the purchasing power gain should be presented as a reduction of interest expense since this reflects the effects of inflation on net monetary liabilities. Accordingly, 1982 income from continuing operations adjusted for changing prices using both the CPI-U (required methods) and these alternative methods is shown below:

### 1982 Income from continuing operations Adjusted for changing prices

(In millions except per share data)	Required methods		Alternative methods	
	Constant dollar	Current cost	Constant dollar	Current cost
Income from continuing operations, as reported . . . . .	\$ 430	\$ 430	\$ 430	\$ 430
Adjusted for changing prices:				
Cost of goods sold . . . . .	(132)	—	(76)	—
Depreciation and amortization . . . . .	(93)	(40)	(93)	(40)
Interest expense . . . . .	—	—	31	31
Income from continuing operations, as adjusted . . . . .	<u>\$ 205</u>	<u>\$ 390</u>	<u>\$ 292</u>	<u>\$ 421</u>
Income from continuing operations per share, as adjusted (as reported \$5.87) . . . . .	<u>\$2.80</u>	<u>\$5.32</u>	<u>\$3.98</u>	<u>\$5.74</u>



**Five year summary of selected financial data**  
**Adjusted for changing prices**

(In millions except per share data)	1982	1981	1980	1979	1978
<b>Sales</b>					
As reported . . . . .	\$11,414	11,369	10,824	10,352	9,951
CPI-U index . . . . .	\$11,414	12,024	12,601	13,658	14,656
BLS index . . . . .	\$11,414	11,687	11,651	11,842	12,040
<b>Income from continuing operations</b>					
As reported . . . . .	\$ 430	393	283	270	
Constant dollars . . . . .	\$ 205	227	190	160	
Current cost . . . . .	\$ 390	365	280	302	
<b>Income from continuing operations per share</b>					
As reported . . . . .	\$ 5.87	5.59	4.04	3.91	
Constant dollars . . . . .	\$ 2.80	3.22	2.71	2.30	
Current cost . . . . .	\$ 5.32	5.19	3.99	4.36	
<b>Net assets at year end</b>					
As reported . . . . .	\$ 3,228	2,933	2,639	2,520	
Constant dollars . . . . .	\$ 4,458	4,504	4,415	4,427	
Current costs . . . . .	\$ 3,733	3,766	3,726	3,818	
<b>Excess of increase in general price level over increase in current costs*</b>	\$ 297	193	308	485	
<b>Purchasing power gain on net monetary items</b>	\$ 31	91	150	226	
<b>Dividends per share</b>					
As reported . . . . .	\$ 2.00	1.84	1.84	1.76	1.76
Constant dollars . . . . .	\$ 2.00	1.95	2.14	2.32	2.59
<b>Common stock price at year end</b>					
Actual . . . . .	\$ 48	31	22	25	32
Constant dollars . . . . .	\$ 48	31	25	30	45
Average CPI-U index . . . . .	290.0	274.2	249.1	219.8	196.9
Per cent increase in CPI-U index . . . . .	5.8	10.1	13.3	11.6	7.9
Per cent increase in BLS index . . . . .	2.8	5.7	6.3	5.8	4.9

\*At January 29, 1983, current cost of merchandise inventories was \$1,877, and current cost of properties was \$2,297



## Directors

Marshall S. Armstrong<sup>1,3</sup>  
Visiting Professor of Accounting,  
Butler University  
Chairman Emeritus,  
Financial Accounting Standards Board

Oscar L. Dunn<sup>3,4</sup>  
Formerly Senior Vice President,  
General Electric Company and  
Chairman of the Board, New York  
Chamber of Commerce and Industry

William M. Ellinghaus<sup>1,4</sup>  
President,  
American Telephone and  
Telegraph Company

Robert B. Gill  
Vice Chairman of the Board

William R. Howell  
Vice Chairman of the Board

Vernon E. Jordan, Jr.<sup>2,4</sup>  
Partner, Law Firm of Akin, Gump,  
Strauss, Hauer & Feld

Juanita M. Kreps<sup>3,4</sup>  
Economist and Educator  
Formerly United States  
Secretary of Commerce

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Formerly Chairman of the Board,  
Hobart Corp.

Edward J. Mortola<sup>2,4</sup>  
President, Pace University

Walter J. Neppi<sup>2,3</sup>  
Formerly Vice Chairman of the Board

Jane C. Pfeiffer<sup>2,3</sup>  
Independent Management Consultant

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Chairman of the Board

Walter B. Wriston<sup>1,3</sup>  
Chairman,  
Citicorp and Citibank, N.A.

Boris Yavitz<sup>1,2</sup>  
Paul Garrett Professor of Public Policy  
and Business Responsibility and Former  
Dean, Graduate School of Business,  
Columbia University

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Chairman of the Board

Robert B. Gill  
Vice Chairman of the Board

William R. Howell  
Vice Chairman of the Board

## Executive Vice Presidents

Ralph B. Henderson

Thomas J. Lyons

David F. Miller

## Senior Vice Presidents

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Director of Catalog

Albert W. Driver, Jr.  
Secretary and General Counsel

Richard T. Erickson  
Director of Corporate Personnel

Arthur Jacobsen  
Director of JCPenney Financial Services

Wilburn L. Morris  
Director of JCPenney Stores

Robert E. Northam  
Chief Financial Officer

Terry S. Prndville  
Director of Corporate Marketing

Stanley J. Putman  
Director of Real Estate, Construction,  
and Corporate Services

John F. Tierney  
Director of Merchandise

## Vice Presidents

Robert O. Amick  
Controller

A. Howard Amon, Jr.  
Director of Real Estate

Charles L. Brown  
Director of Auditing

James P. Bryant  
Director of Corporate Taxes

Robert Capone  
Director of Systems and Data Processing

Francis J. Depkovich  
Director of Store and Facilities Planning  
and Construction Services

Thomas B. Fox  
Director of European Operations

Paul F. Hubbard  
Treasurer

William R. Johnson  
Director of Public Affairs and  
Company Communications

Ted L. Spurlock  
Director of Credit

George M. Stone  
Director of Government Relations

## Regional Vice Presidents

A. Scott Frahligh  
Eastern Region

William R. Lewis  
Central Region

John C. Morgenson  
Southwestern Region

C. Kenneth Ogg  
Western Region

John A. Wells  
Southeastern Region

## Divisional Vice Presidents

Eugene F. Rowan  
Manager of Federal Government Relations

Satenig St. Marie  
Director of Consumer Affairs

## Assistant Controllers

Leo A. Gispanski

Donald F. Herbst

## Assistant Secretaries

Frank J. Bonet

Nico de Graaff

Cornelius T. Dorans

John V. Faltermeier

Archibald E. King, Jr.

Richard M. Kleid

Richard P. Rubenoff

J. David Silvers

## Assistant Treasurers

William B. Baxter

John B. Hebard

Donald A. McKay

## Transfer Agents

J.C. Penney Company, Inc.  
Securityholder Services  
4301 Lancaster Pike  
P.O. Box 3940  
Wilmington, Delaware 19807  
Registrar and Transfer Company  
55 Water Street  
New York, New York 10041

## Registrars

Registrar and Transfer Company  
55 Water Street  
New York, New York 10041  
Wilmington Trust Company  
Wilmington, Delaware 19899

## Exchange Listings

The New York Stock Exchange  
Brussels and Antwerp Stock Exchanges

## Supplemental Information

Copies of the Company's Form 10-K  
annual report for 1982 to the Securities and  
Exchange Commission and consolidated  
Employer Information Reports EEO-1 for  
1982 year end to the United States Equal  
Employment Opportunity Commission will  
be made available upon request to:

Ms. Ann R. Roberts  
J.C. Penney Company, Inc.  
Public Relations  
1301 Avenue of the Americas  
New York, New York 10019  
Phone (212) 957-8170

Copies of J.C. Penney Financial Corpora-  
tion's annual report are available from:

Mr. Philip G. Rickards  
J.C. Penney Financial Corporation  
P.O. Box 3999  
Wilmington, Delaware 19807  
Phone (302) 652-3801

Inquiries about your stockholder record  
should be forwarded to:

Mr. Alfred C. Riley  
J.C. Penney Company, Inc.  
Securityholder Services  
P.O. Box 3940  
Wilmington, Delaware 19807  
Phone (302) 995-2284

1 Member of the Audit Committee of the Board of Directors. This committee recommends to the Board of Directors the independent auditors to be employed for the purpose of conducting the annual audit of the Company's accounts, discusses with the auditors the scope of their examination, reviews the Company's financial statements and the auditors' report with Company personnel and the auditors, determines whether the auditors have received all the explanations and information they had requested, and invites the recommendations of the auditors regarding internal controls and other matters.

2 Member of the Public Affairs Committee. This committee identifies, analyzes, and brings to the attention of the Board social and environmental trends and public policy issues which may have a potential impact on the business performance and investment character of the Company. It assures that Company policy and performance reflect a sensitivity toward the social and physical environments in which the Company does business and that such policy and performance are in accord with the public interest.

3 Member of the Committee on Directors. This committee makes recommendations to the Board with respect to the size, composition, and functions of the Board of Directors, the qualifications of directors, candidates for election as directors, and the compensation of directors.

4 Member of the Personnel and Compensation Committee. This committee reviews the Company's annual and long term incentive compensation plans, makes recommendations in areas concerning personnel relations, and takes action or makes recommendations with respect to the compensation of Company officers, including those who are directors. It is also the committee which acts under certain of the Company's incentive compensation and retirement plans.

All of the committees described above are composed entirely of outside directors.

*To the right: A cotton twill sports shirt and coordinating cotton sweaters designed by Lee Wright. Back cover: Mr. Wright's worsted wool Saxony tweed sports jacket, broadcloth shirt with fine line stripes, and silk foulard tie.*









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